Information Technology Supervisor II
Application Services Supervisor
Limited Term, Full Time
(12 months limited term—may be extended up to 24 months and/or become permanent)

The California Student Aid Commission (CSAC) is seeking an Information Technology (IT) Supervisor II. In this role, you will be responsible for organizing and directing technical staff who support complex enterprise applications/systems. You will maintain expertise in System/Software Development Life Cycle (SDLC), and technologies related to project metrics, estimation techniques, analysis, design, implementation, and testing.

Read more details about this opportunity and to apply at Cal Careers/Job Control 415785.

About you: You are an experienced IT Supervisor, who wants to focus on utilizing best practices in the delivery of IT services and support and works closely with other teams to ensure customers receive quality products and services. The following bullet points describe you:

- You have demonstrated the ability and experience to effectively manage a multi-disciplinary workforce of IT professionals.
- You are a strong believer in governance with regards to project management and change control.
- You have demonstrated knowledge and experience in IT project management approaches to minimize adverse impacts and risks to CSAC and the state.
- You have experience in software development projects involving Amazon Web Services (AWS) cloud, web services and web applications, Oracle technologies, using Java, Spring, Angular, Application Programming Interface (API) in GitHub and Team Foundation Server (TFS).

Location:

CSAC's Headquarters:
11120 International Drive, Suite 100
Rancho Cordova, CA 95670

This position may be eligible for telework. The amount of telework is at the discretion of the Department and based on the California Student Aid Commission's current telework policy. While the California Student Aid Commission supports telework, in-person attendance may be required based on operational needs. Employees are expected to be able to report to their worksite with minimal notification if an urgent need arises, as determined by the Department. The selected candidate may be required to conduct business travel on behalf of the

Department or commute to the headquartered location. Business travel reimbursements consider an employee's designated Headquarters Location, primary residence, and may be subject to change by the California Department of Human Resources. All commute expenses to the headquartered location will be the responsibility of the selected candidate.

Salary Ranges: $8,016.00 - $10,741.00

Benefits: Benefit information can be found on the CalHR website and the CalPERS website.

Last day to apply: Until Filled. Cutoff dates are every two weeks, beginning with February 16th, 2024, February 29th, 2024, and March 1st, 2024, etc., until the position is filled.

What you'll do:

- Plan, organize, co-ordinate, lead and control the activities of the CSAC ITSD Application Development Team.
- Manage the CSAC system/application maintenance, enhancements, and operation activities.
- Recruit, hire, train, and mentor new resources.
- Manage contractors, evaluating and monitoring their performance and deliverables.
- Manage multiple projects having competing priorities and ensure their timely completion.
- Provide project management oversight ensuring projects have well defined scope and schedule with appropriate resources assigned.
- Participate in code reviews; ensure code standards and version control process are strictly followed.
- Ensure applications meet the security and efficiency standards.

About CSAC

As the principal state agency, the California Student Aid Commission is responsible for administering financial aid programs for students attending public and private universities, colleges, and vocational schools in California. By joining us, you become part of a passionate and driven organization dedicated to its mission where all areas across the organization are aligned with the common goal of developing technical and analytical skills and leadership abilities, through promoting teamwork and cross-functional teams.

About the Information Technology Services Division (ITSD)

The ITSD supports CSAC in the delivery of State services and information to internal and external stakeholders through IT service management using the IT Infrastructure Library framework. CSAC operates in an Oracle-based database environment and develops and maintains a cloud-based application that is used by students, colleges, and CSAC staff (also known as the "Grant Delivery System Modernization" project or "GDSM").

Diversity, Equity, and Inclusion at CSAC

Here at the CSAC, we want all of our employees to feel respected, valued, appreciated, and equipped to thrive. CSAC encourages employees to work together to fuel the creativity and innovation process necessary to serve our customers well. This commitment fosters an inclusive work environment where all backgrounds, cultures, and personal experiences are honored as we join in common cause to make college affordable for all California students.

The State of California is an Equal Employment Employer to all, regardless of age, ancestry, color, disability (mental and physical, exercising the right to Family Care and Medical Leave), Gender, Gender Identity or Expression, Genetic Information, Marital Status, Medical Condition, Military or Veteran Status National Origin, Political Affiliation, Race, Religious Creed, Sex (includes Pregnancy, Childbirth, Breastfeeding, and related medical conditions), and Sexual Orientation of any person.