



SPECIAL ALERT

STATE OF
CALIFORNIA



Update from the California Student Aid Commission

September 16, 2020

GSA 2020-34

TO: Financial Aid Administrators
High School Counselors

FROM: Steve Caldwell 
Interim Deputy Director, Program Administration & Services Division

SUBJECT: **WebGrants System Maintenance for 2020-21 September 2
Competitive Award Cycle**

This Special Alert from the California Student Aid Commission (Commission) announces an important system process taking place on **September 17, 2020**. All web systems (WebGrants, WebGrants for Students, Dream Act Application, Chafee Application, etc.) will be unavailable during this process.

2020-21 September 2 Competitive Award Cycle

- The system will be placed in maintenance only mode from **Thursday, September 17** at 5:00 p.m. through **Friday, September 18** at 12:00 p.m. for the processing of the 2020-2021 September 2 Competitive Award Cycle.
- Commission staff anticipates completing the award cycles and WebGrants being put back into update mode by **Friday, September 18**. An update will be provided should the status change.
- The Cal Grant weekly roster will be available on Monday, September 21.

The Commission appreciates your patience and understanding while our system is unavailable for award processing. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

Working together to effectively promote education beyond high school!