



# SPECIAL ALERT

## Update from the California Student Aid Commission

December 19, 2019

GSA 2019-42

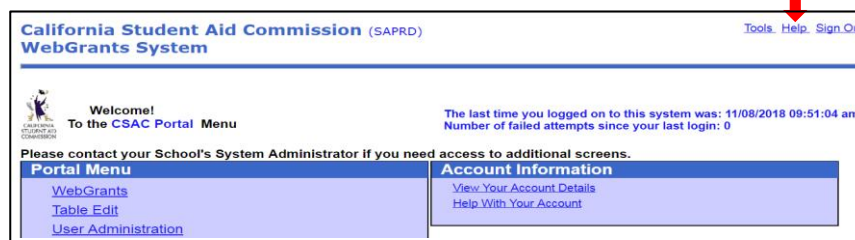
TO: Financial Aid Administrators

FROM: Catalina G. Mistler   
Deputy Director, Program Administration & Services Division

SUBJECT: **2019-20 Unpaid Competitive Cal Grant Award Status**

This Special Alert from the California Student Aid Commission (Commission) provides an update on the 2019-20 Competitive Cal Grant A and B awards.

- To date, 26,460 Competitive awards of the 41,000 have been paid for the 2019-20 academic year, a 64.5% paid rate.
- In order to reach a 100% paid rate, new competitive awards will be offered to the next cohort of eligible applicants. If you have eligible unpaid competitive students on your roster, please make it a priority to post a payment or corresponding transaction code as soon as possible and no later than **5:00 p.m. on January 24, 2020**.
- Unpaid competitive awardees will be notified via email during the week of January 6, 2020, that their awards will be withdrawn if eligible transaction codes are not posted by January 24, 2020.
- Institutions are advised to customize their WebGrants roster to identify unpaid awarded students.
- The Roster/Reconciliation User Guide provides step-by-step instruction on customizing your roster. The User Guide is available for download on the WebGrants *Help* link:



The Commission will continue to monitor the paid rate to ensure that payments do not exceed the 41,000 Competitive awards available for this academic year.

Thank you in advance for your willingness to partner with us in this effort to better serve our Cal Grant recipients.

### Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov)

***Working together to effectively promote education beyond high school!***