



SPECIAL ALERT

STATE OF
CALIFORNIA

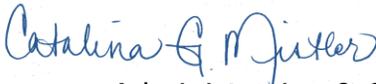


Update from the California Student Aid Commission

December 11, 2019

GSA 2019-40

TO: Financial Aid Administrators

FROM: Catalina G. Mistler 
Deputy Director, Program Administration & Services Division

SUBJECT: **Cal Grant Awards for Students with Dependent Children – Phase II**

This Special Alert from the California Student Aid Commission (Commission) announces the launch of Phase II for the Cal Grant Awards for students with dependent children (SWD), as previously communicated in [GSA 2019-39](#).

- To be eligible for the increased award the student must be attending a public institution.
- Cal Grant students with the SWD system indicator now appear on the schools' roster in WebGrants with the maximum award amount.
- SWD students have received an [email notification](#) from the Commission instructing them to certify their eligibility in their WebGrants for Students account.
- As schools/students complete the SWD certification, the payment hold is removed immediately, and the record is ready for payment.
- Institutions are encouraged to review the [Frequently Asked Questions](#).

School Changes

The school change process for SWD students is not producing the proper results. We are aware of this issue and expect it to be resolved within the next two weeks. If you need to make a school change for an SWD student, please send an e-mail to schoolsupport@csac.ca.gov.

Upcoming Grant Delivery System Functionality – Phase III

- Institutions will have the ability to confirm changes in the students' eligibility through the Grant Record Change process (G-21).
- An update to WebGrants reports and the ability to customize rosters will be available.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

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