



# SPECIAL ALERT

STATE OF  
CALIFORNIA



## Update from the California Student Aid Commission

**September 25, 2019**

**GSA 2019-31**

TO: Financial Aid Administrators

FROM: Catalina G. Mistler   
Deputy Director, Program Administration & Services Division

SUBJECT: **WebGrants System Availability**

This Special Alert from the California Student Aid Commission (Commission) announces an important system update taking place on **Thursday, September 26, 2019 at 5pm**. WebGrants will be unavailable during this process.

To accommodate the release of the 2020-21 WebGrants for Students, California Dream Act Application, and Chafee, the system will be placed in maintenance only mode from **Thursday, September 26** at 5:00 p.m. through **Tuesday, October 1** at 8:00 a.m.

The Commission appreciates your patience and understanding while the system is unavailable. The monthly jobs are scheduled to run during the maintenance. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

### **Need to contact us?**

- Institutional Support phone number: (888) 294-0153
- E-mail: [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov)

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