This Special Alert from the California Student Aid Commission (Commission) announces an important system process taking place on **September 20, 2019**. All web systems (WebGrants, WebGrants for Students, Dream Act Application, Chafee Application, etc.) will be unavailable during this process.

**2019-20 September 2 Competitive Award Cycle**

- The system will be placed in maintenance only mode from **Friday, September 20** at 5:00 p.m. through **Monday, September 23** at 12:00 p.m. for the processing of the 2019-2020 September 2 Competitive Award Cycle.

- Commission staff anticipates completing the award cycles and WebGrants being put back into update mode by **Monday, September 23**. An update will be provided should the status change.

- The Cal Grant weekly roster will be available on **Tuesday, September 24**.

The Commission appreciates your patience and understanding while our system is unavailable for award processing. Please contact the Commission’s Institutional Support if you have any questions or need further assistance.

**Need to contact us?**

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

*Working together to effectively promote education beyond high school!*