



SPECIAL ALERT

STATE OF
CALIFORNIA



Update from the California Student Aid Commission

September 18, 2018

GSA 2018-32

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler 
Deputy Director, Program Administration & Services Division

SUBJECT: **WebGrants System Maintenance for 2018-19 September 2
Competitive Award Cycle**

This Special Alert from the California Student Aid Commission (Commission) announces an important system process taking place on **September 21, 2018**. All web systems (WebGrants, WebGrants for Students, Dream Act Application, Chafee Application, etc.) will be unavailable during this process.

2018-19 September 2 Competitive Award Cycle

- The system will be placed in maintenance only mode from **Friday, September 21** at 5:00 p.m. through **Monday, September 24** at 12:00 p.m. for the processing of the 2018-2019 September 2 Competitive Award Cycle.
- Commission staff anticipates completing the award cycles and WebGrants being put back into update mode by **Monday, September 24**. An update will be provided should the status change.
- The Cal Grant weekly roster will be available on Tuesday, September 25.

The Commission appreciates your patience and understanding while our system is unavailable for award processing. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

Working together to effectively promote education beyond high school!