



# SPECIAL ALERT

STATE OF  
CALIFORNIA



## Update from the California Student Aid Commission

**November 15, 2017**

**GSA 2017-39**

TO: Financial Aid Administrators

FROM: Catalina G. Mistler   
Deputy Director, Program Administration & Services Division

**SUBJECT: 2017-18 Unpaid Competitive Cal Grant Award Status**

This Special Alert from the California Student Aid Commission (Commission) provides an update on the 2017-18 Competitive Cal Grant Program awards and the next steps Commission staff will take in an effort to increase the paid rate for eligible students.

The Commission will offer new Competitive awards to the next cohort of eligible applicants. These award offers will be processed in December 2017. If you have eligible competitive students on your roster who are unpaid, please make it a priority to pay them as soon as possible. These students will be notified via email and mail in the coming weeks that their awards will be withdrawn if it is not paid by **December 8, 2017**.

- To date, 13,531 Competitive awardees of the 25,750 have been paid for the 2017-18 academic year, a 52.5% paid rate.
- Institutions are advised to customize their WebGrants roster to identify these unpaid awarded students for payment processing.
  - An on-demand "Customizing Your School's Cal Grant Roster" training module is available on the Webinar Trainings screen under "Colleges" at [www.csac.ca.gov](http://www.csac.ca.gov)
- The Commission's goal is to have 100% of offered Competitive awardees paid. We will continue to monitor the paid rate to ensure that payments do not exceed the 25,750 Competitive awards for this academic year.

Thank you in advance for your willingness to partner with us in this effort to better serve our Cal Grant students. If you have any questions, please contact Institutional Support.

### **Need to contact us?**

- Institutional Support phone number: (888) 294-0153
- E-mail: [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov)

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