



# SPECIAL ALERT

## Update from the California Student Aid Commission

September 19, 2017

GSA 2017-32

TO: Financial Aid Administrators  
High School Counselors

FROM: Catalina G. Mistler   
Deputy Director, Program Administration & Services Division

SUBJECT: **WebGrants System Maintenance for 2017-2018 September 2  
Competitive Award Cycle**

This Special Alert from the California Student Aid Commission (Commission) announces an important system process taking place on **September 22, 2017**. All web systems (WebGrants, WebGrants for Students, Dream Act Application, Chafee Application, etc.) will be unavailable during this process.

### 2017-2018 September 2 Competitive Award Cycle

- The system will be placed in maintenance only mode from Friday, **September 22** at 5:00 p.m. through Tuesday, **September 26** at 12:00 p.m. for the processing of the 2017-2018 September 2 Competitive Award Cycle.
- Commission staff anticipates completing the award cycles and WebGrants being put back into update mode by Tuesday **September 26**. An update will be provided should the status change.

The Commission appreciates your patience and understanding while our system is unavailable for award processing. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

### Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov)

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