



# SPECIAL ALERT

STATE OF  
CALIFORNIA



## Update from the California Student Aid Commission

**September 13, 2017**

**GSA 2017-30**

TO: Financial Aid Administrators  
High School Counselors

FROM: Catalina G. Mistler   
Deputy Director, Program Administration & Services Division

SUBJECT: **WebGrants System Maintenance for 2016-2017 Year-End Reconciliation Processing**

This Special Alert from the California Student Aid Commission (Commission) announces an important system update taking place on **September 14, 2017**. All web systems (WebGrants, WebGrants for Students, Dream Act Application, Chafee Application, etc.) will be unavailable during this process.

### **2016-2017 Year-End Reconciliation Processing**

- The system will be placed in maintenance only mode from **Thursday, September 14** at 5:00 p.m. through **Monday, September 18** at 12:00 p.m. for the processing of the year-end reconciliation.
- Commission staff anticipates completing the reconciliation processing and WebGrants being put back into update mode by Monday, September 18. An update will be provided should the status change.

The Commission appreciates your patience and understanding while our system is unavailable for maintenance. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

### **Need to contact us?**

- Institutional Support phone number: (888) 294-0153
- E-mail: [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov)

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