



SPECIAL ALERT

STATE OF
CALIFORNIA




Update from the California Student Aid Commission

April 11, 2017

GSA 2017-15

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler 
Deputy Director, Program Administration & Services Division

SUBJECT: **March 2 Competitive Award Processing for 2017-18**

This Special Alert from the California Student Aid Commission (Commission) announces the upcoming processing of the 2017-18 March 2nd Competitive Awards.

March 2 Competitive Award Process

- All web systems (WebGrants, WebGrants for Students, Dream Act Application, Chafee Application, etc.) will be unavailable during the award processing.
- The system will be placed in maintenance only mode beginning **Friday, April 14 at 5:00 p.m. through approximately Monday, April 17 at 12:00 pm** for the processing of the 2017-18 March 2 Competitive Awards.
- Commission staff anticipates the system returning to update mode by Monday, April 17, 2017, after 12:00 pm.

Weekly Processes

- The system downtime will not affect the Commission's weekly processes that normally run over the weekend.
- All Cal Grant and Middle Class Scholarship payment transactions for this week will be processed on Friday night as usual.

The Commission appreciates your patience and understanding while the system is unavailable. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

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