



SPECIAL ALERT

Update from the California Student Aid Commission

September 8, 2016

GSA 2016-32

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler 
Deputy Director, Program Administration & Services Division

SUBJECT: **WebGrants System Maintenance for 2015-16 Year-End Reconciliation Processing**

This Special Alert from the California Student Aid Commission (Commission) announces an important system update taking place on **September 9, 2016**. All web systems (WebGrants, WebGrants for Students, Dream Act Application, Chafee App, etc.) will be unavailable during this process.

2015-16 Year-End Reconciliation Processing

- The system will be placed in maintenance only mode from Friday, **September 9** at 5:00 p.m. through Monday, **September 12** at 12:00 p.m. for the processing of the 2015-16 year-end reconciliation.
- Commission staff anticipates completing the award cycles and WebGrants being put back into update mode by Monday, September 12. An update will be provided should the status change.

The Commission appreciates your patience and understanding while our system is unavailable for maintenance. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

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