



SPECIAL ALERT

STATE OF
CALIFORNIA



Update from the California Student Aid Commission

May 27, 2016

GSA 2016-19

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler 
Chief, Program Administration & Services Division

SUBJECT: **March 2 Competitive Award Processing**

This Special Alert from the California Student Aid Commission (Commission) announces the processing of the 2016-17 March 2 Competitive Awards. All web systems (WebGrants, WebGrants for Students, Dream Act Application, Chafee Application, etc.) will be unavailable during this process.

March 2 Competitive Award Process

- The system will be placed in maintenance only mode from Friday, **May 27** at 5:00 p.m. through Tuesday, **May 31** at 10:00 a.m. for the processing of the 2016-17 March 2 Competitive Awards.
- Commission staff anticipates the system returning to update mode by Tuesday, May 31, 2016 after 10:00 a.m.

Weekly Processes

- The system downtime will not affect the Commission's weekly processes that normally run over the weekend.
- All Cal Grant and MCS payment transactions for this week will be processed on Friday night as usual.

The Commission appreciates your patience and understanding while our system is unavailable for maintenance. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

Working together to effectively promote education beyond high school!