May 24, 2016

TO: Financial Aid Administrators
    High School Counselors

FROM: Catalina G. Mistler
      Chief, Program Administration & Services Division

SUBJECT: 2016-17 March 2 Competitive Award Processing Delay

This Special Alert from the California Student Aid Commission (Commission) reports a delay in the processing of the 2016-17 March 2 Competitive Awards.

- As previously announced in GSA 2016-17, the Commission initiated the processing of the 2016-17 March 2 Competitive Awards on Friday, May 20, 2016. Unfortunately, the WebGrants System was unable to successfully complete the awarding process.

- A communication will be released once the Commission is able to reinitiate the processing of the 2016-17 March 2 Competitive Awards.

- The WebGrants system has been returned to update mode.

The Commission appreciates your patience and understanding. Please contact the Commission’s Institutional Support if you have any questions or need further assistance.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

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