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CALIFORNIA

## May 24, 2016

## GSA 2016-18

TO: Financial Aid Administrators High School Counselors

## Catalina G Mitter

FROM: Catalina G. Mistler Chief, Program Administration & Services Division

## SUBJECT: 2016-17 March 2 Competitive Award Processing Delay

This Special Alert from the California Student Aid Commission (Commission) reports a delay in the processing of the 2016-17 March 2 Competitive Awards.

- As previously announced in <u>GSA 2016-17</u>, the Commission initiated the processing of the 2016-17 March 2 Competitive Awards on Friday, May 20, 2016. Unfortunately, the WebGrants System was unable to successfully complete the awarding process.
- A communication will be released once the Commission is able to reinitiate the processing of the 2016-17 March 2 Competitive Awards.
- The WebGrants system has been returned to update mode.

The Commission appreciates your patience and understanding. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

#### Need to contact us?

- > Institutional Support phone number: (888) 294-0153
- > E-mail: <u>schoolsupport@csac.ca.gov</u>

## Working together to effectively promote education beyond high school!