



SPECIAL ALERT

Update from the California Student Aid Commission

May 20, 2016

GSA 2016-17

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler 
Chief, Program Administration & Services Division

SUBJECT: **WebGrants System Availability and March 2 Competitive Award Processing**

This Special Alert from the California Student Aid Commission (Commission) announces important system updates taking place in May 2016. All web systems (WebGrants, WebGrants for Students, Dream Act Application, Chafee App, etc.) will be unavailable during this process.

March 2 Competitive Award Process

- The system will be placed in maintenance only mode from Friday, **May 20** at 5:00 p.m. through Tuesday, **May 24** at 10:00 a.m. for the processing of the 2016-17 March 2 Competitive Awards.
- Commission staff anticipates the system returning to update mode by Tuesday, May 24, 2016 after 10:00 a.m.

Weekly Processes

- The system downtime will not affect the Commission's weekly processes that normally run over the weekend.
- All Cal Grant and MCS payment transactions for this week will be processed on Friday night as usual.

The Commission appreciates your patience and understanding while our system is unavailable for maintenance. Please contact the Commission's Institutional Support if you have any questions or need further assistance.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

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