



SPECIAL ALERT

STATE OF
CALIFORNIA



Update from the California Student Aid Commission

June 22, 2015

GSA 2015-24

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler 
Chief, Program Administration & Services Division

SUBJECT: **Customer Relations Phone Support- Summer Hours**

This Special Alert from the California Student Aid Commission (Commission) announces a change in the customer relations phone support hours from Wednesday, June 24 through Friday, July 31, 2015:

Monday – Thursday: 1:00 PM to 4:45 PM

The Commission call center team will use the off-line hours to process forms, emails and other correspondence in preparation for the 2015-16 academic year.

Please direct any questions regarding the information in this Special Alert to the Commission's Institutional Support at (888) 294-0153 or at schoolsupport@csac.ca.gov.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

Working together to effectively promote education beyond high school!