



# OPERATIONS MEMO

## Update from the California Student Aid Commission

STATE OF  
CALIFORNIA



**March 19, 2020**

**GOM 2020-08**

TO: Financial Aid Administrators  
High School Counselors

FROM: Catalina G. Mistler   
Deputy Director, Program Administration & Services Division

SUBJECT: **Cal Grant – Late GPA Appeal Process**

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This Operations Memo from the California Student Aid Commission (Commission) explains the Late Cal Grant Grade Point Average (GPA) Appeal Process for schools and students who missed the March 2, 2020 filing deadline.

State regulations allow Cal Grant applicants to appeal the late submission of their Cal Grant GPA if circumstances beyond their control delayed or prevented them from submitting a verified GPA by the March 2, 2020 filing deadline.

### **Late GPA Appeal Process – Submitted by School(s)**

- Appeal on school letterhead including the reason why the GPA submission deadline was missed.
  - Student name
  - DOB
  - SSID (if applicable)
  - GPA
  - School contact information
- If appealing for more than 50 students, in addition to the appeal letter, please upload the GPA .txt file in WebGrants through *Secure File Transfer*.
  - If you do not have access to upload via *Secure File Transfer*, send a password protected document via e-mail. Please include the password for your file in your appeal letter.
- Please submit appeal letters via e-mail to [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov).

### **Competitive Cal Grant Late GPA Appeal Deadline – Monday, March 23, 2020.**

- 2020-21 Competitive Cal Grant applicants are:
  - All students that submitted a 2020-21 Free Application for Federal Student Aid (FAFSA) or 2020-21 CA Dream Act Application (CADAA) by the March 2, 2020 filing deadline and,
  - Do not meet the parameters for an entitlement Cal Grant Award

**Entitlement Cal Grant Late GPA Appeal Deadline – Monday, May 18, 2020.**

- 2020-21 Entitlement Cal Grant applicants are:
  - Students that graduated high school or achieved the equivalent on or after July 1, 2019; or
  - Students who are planning to transfer from a California Community College (CCC) to a four-year college during the 2020-21 academic year.

**Late GPA Process – Submitted by Student(s)**

- Complete the [Late Cal Grant GPA Appeal Form](#) located on the Commission’s website, providing an explanation of the circumstances that prevented them from submitting an on-time Cal Grant GPA.
- Ensure the appeal is **received** by the Commission no later than **March 23, 2020** for competitive awards or **May 18, 2020** for entitlement awards.

**Need to contact us?**

- Institutional Support phone number: (888) 294-0153
- E-mail: [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov)

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