

#### February 13, 2018

# GSA 2018-09

- TO: Financial Aid Administrators
- FROM: Catalina G. Mistler Ustalina G. M. Jutler Deputy Director, Program Administration & Services Division

## SUBJECT: Chafee Grant System Maintenance

This Special Alert from the California Student Aid Commission (Commission) announces important system maintenance on the Chafee Grant processing system taking place this week through Monday, February 19, 2018. There will be no award or payment processing completed during this process.

- All web systems (WebGrants, WebGrants for Students, Chafee Grant Application, Dream Act Application, etc.) **will** be available during this time.
- All pending transactions, awarding and payments processing will resume on Tuesday, February 20, 2018.

The Commission appreciates your patience and understanding while we perform this system maintenance. Please contact the Chafee Grant team if you have any questions or need further assistance.

## Need to contact us?

- > Chafee Grant Program phone number: (888) 224-7268, option 3
- E-mail: <u>chafee@csac.ca.gov</u>

## Working together to effectively promote education beyond high school!