



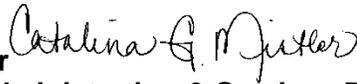
SPECIAL ALERT

Update of the California Student Aid Commission

May 16, 2014

GSA 2014-14

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler 
Chief, Program Administration & Services Division

CONTACT: Program Administration & Services Division
Phone: (888) 294-0153 Fax: (916) 464-8002
E-mail: schoolsupport@csac.ca.gov

SUBJECT: Extended Phone Hours

This Special Alert from the California Student Aid Commission (Commission) announces an increase in our Customer Relations phone hours for both students and schools.

Effective May 19, 2014, Commission staff will answer phone calls Monday through Thursday from 9:00 AM to 11:45 AM, and from 1:00 PM to 4:45 PM. We will continue to field calls on Fridays from 10:00 AM to 11:45 AM, and from 1:00 PM to 4:45 PM.

Students and parents may continue to have their questions answered by contacting the Commission via e-mail at studentsupport@csac.ca.gov.

If you have any questions regarding this Special Alert, please contact the Commission's Institutional Support Unit staff at (888) 294-0153 or by e-mail at schoolsupport@csac.ca.gov.

Working together to effectively promote education beyond high school!!



State of California
Edmund G. Brown Jr.
Governor

California Student Aid Commission, Program Administration & Services Division
P.O. Box 419028, Rancho Cordova, CA 95741-9028 Website: www.csac.ca.gov