



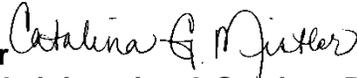
SPECIAL ALERT

Update of the California Student Aid Commission

October 3, 2013

GSA 2013-29

TO: Financial Aid Administrators
High School Counselors

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SUBJECT: WebGrants Status During System Enhancement – Oct 3-7

This Special Alert announces that the California Student Aid Commission (Commission) will be performing major system enhancements that will restrict access to WebGrants and WebGrants for Students this Thursday evening through Monday morning, per the schedule below.

- On Thursday, October 3 at 5:30 p.m., the systems will be placed into query only mode and will revert to update mode by 6:00 a.m. Friday, October 4.
- Commencing Friday, October 4 at 5:30 p.m. through Monday, October 7 at 6:00 a.m., the systems will be in maintenance mode with all access restricted for external users.

These restrictions are necessary to perform major database enhancements. Should the system not be available at the above times, a message will be displayed when log-in is attempted and users will receive an e-mail notification describing the system status.

Also, to accommodate the system downtime, the Commission's Cal Grant weekly process that normally runs over the weekend must be run Thursday evening. All Cal Grant payment transactions for this week must be entered by Thursday to be included in the weekly roster update and payment request.

If you have any questions regarding this Special Alert, please contact the Commission's School Support Services staff at (888) 294-0153 or via e-mail at schoolsupport@csac.ca.gov.

Working together to effectively promote education beyond high school!



State of California
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