



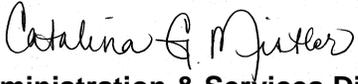
SPECIAL ALERT

Update of the California Student Aid Commission

February 8, 2012

GSA 2012-02

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler 
Chief, Program Administration & Services Division

CONTACT: Program Administration & Services Division
Phone: (888) 294-0153
Fax: (916) 464-8002
E-mail: schoolsupport@csac.ca.gov

SUBJECT: Customer Relations Expanded Call Center Hours

The 2012-13 Cal Grant March 2 deadline is fast approaching. To assist students with their Cal Grant questions and other financial aid information, the California Student Aid Commission (Commission) is expanding its Customer Relations phone hours.

Effective Tuesday, February 21, through Friday, March 9, 2012, Commission staff will be available to help students, parents and schools from **8:00 a.m. to 4:45 p.m.**

Students can also have their questions answered by contacting the Commission via email at studentsupport@csac.ca.gov. Those students who have already opened a WebGrants for Students account can check their Cal Grant status at www.webgrants4students.org.

If you have any questions regarding the information in this Special Alert, please contact the Commission's School Support Services Branch at (888) 294-0153 or by email at schoolsupport@csac.ca.gov.

We hope this effort will be successful in helping students make critical decisions about their college and financial aid choices.

Working together to effectively promote education beyond high school!



State of California
Edmund G. Brown Jr.
Governor

For more information you may contact us at:
California Student Aid Commission, Program Administration & Services Division
P.O. Box 419028, Rancho Cordova, CA 95741-9028 (888) 294-0153 Fax: (916) 464-8002
Website: www.csac.ca.gov E-mail: schoolsupport@csac.ca.gov