



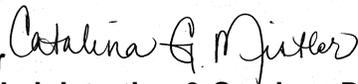
SPECIAL ALERT

Update of the California Student Aid Commission

February 11, 2011

GSA 2011-03

TO: Financial Aid Administrators
High School Counselors

FROM: Catalina G. Mistler 
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SUBJECT: Call Center Phone Hours Extended

The 2011-12 Cal Grant March 2 deadline is upon us. To assist students with their Cal Grant questions and other financial aid information, the California Student Aid Commission (Commission) is extending its Customer Relations phone hours. Effective Monday, February 14, 2011 through March 4, 2011, Commission staff will be available to help students, parents and schools from 8:00 a.m. – 4:45 p.m.

We hope this effort will be successful in helping students make critical decisions about their college and financial aid choices. The Commission has updated this message on our WebGrants for Students Website and our Interactive Voice Response system.

If you have any questions regarding the information in this Special Alert, please contact the Commission's School Support Services Branch at (888) 294-0153 or by e-mail at schoolsupport@csac.ca.gov.

Working together to effectively promote education beyond high school!



State of California
Jerry Brown
Governor

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