



# OPERATIONS MEMO

## Update from the California Student Aid Commission

STATE OF  
CALIFORNIA



**December 11, 2014**

**GOM 2014-37**

TO: Financial Aid Administrators  
High School Counselors

FROM: Catalina G. Mistler *Catalina G. Mistler*  
Chief, Program Administration & Services Division

SUBJECT: **2015 Webinar Training Schedule**

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This Operations Memo from the California Student Aid Commission (Commission) announces Webinars scheduled through June 2015.

- These live, web-based training sessions were developed to provide information to schools throughout the year.
- Participants may listen through a teleconference phone line. Sessions include a live chat feature so that participants may post questions for the presenter.
- Commission staff will provide training on a variety of topics, including:
  - Cal Grant
  - Middle Class Scholarship
  - GPA Calculations and File Preparations
  - WebGrants Payments and Reconciliation
  - WebGrants Reports and Tools
  - California Dream Act
  - Chafee Foster Youth Grant Program
  - Cal Grant Compliance Review
- Commission staff also provide custom webinar training sessions for schools with specific or immediate needs as requested. Requests may be made to Institutional Support at (888) 294-0153 or [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov).

To access 2015 webinar information, please visit the Commission's website at [www.csac.ca.gov](http://www.csac.ca.gov). Once you have registered, a confirmation email will be sent to you with login instructions and teleconference information; retain this confirmation, as you will need it to join the training session.

### **Need to contact us?**

- Institutional Support phone number: (888) 294-0153
- E-mail: [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov)

***Working together to effectively promote education beyond high school!***