



# OPERATIONS MEMO

Update of the California Student Aid Commission

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GOM 2013-22

**TO:** Financial Aid Administrators

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**SUBJECT:** 2013-14 California National Guard Education Assistance  
Award Program (CNG EAAP) – Ready for Payment

The California Student Aid Commission (Commission) is pleased to announce that the automated payment process for the 2013-14 California National Guard Education Assistance Award Program (CNG EAAP) is now ready for use by institutions through the Commission's WebGrants system.

Please wait until your institution's census date or final day to drop from classes and receive a refund has passed before entering enrollment information for students. If a student is not enrolled, please mark the student as "Not Enrolled."

Some students will be in an "Inactive" status because the amount they receive in federal educational benefits for veterans (VEB) still needs to be verified.

Instructions for the WebGrants payment process can be found in the CNG EAAP PowerPoint presentation on the [Commission's website](#), under the "Specialized Programs Presentations" heading.

## WebGrants Access

If you do not have access to the California National Guard section of WebGrants, your WebGrants System Administrator can assign you access. If you need assistance establishing or logging into your WebGrants account, the Commission's Technology Help Desk can assist you at (888) 294-0148.

If you have any questions regarding the CNG EAAP, please contact Katrina Beck at (916) 854-4255 or at [katrina.beck2@us.army.mil](mailto:katrina.beck2@us.army.mil).

*Working together to effectively promote education beyond high school!*

