



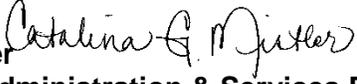
OPERATIONS MEMO

Update of the California Student Aid Commission

September 18, 2012

GOM 2012-27

TO: Financial Aid Administrators

FROM: Catalina G. Mistler 
Chief, Program Administration & Services Division

CONTACT: Program Administration & Services Division

Phone: (888) 294-0153, Option 2

Fax: (916) 464-7977

E-mail: specialized@csac.ca.gov

SUBJECT: 2012-13 California National Guard Education Assistance Award Program (CNG EAAP) – Renewals Ready for Payment

The California Student Aid Commission (Commission) is pleased to announce that the automated payment process for the 2012-13 California National Guard Education Assistance Award Program (CNG EAAP) is now ready for use by institutions through the Commission's WebGrants system. Participants who are eligible to pay at this time are those participants who renewed from the 2011-12 academic year.

WebGrants Access

To establish a WebGrants account, you will need to complete both the *WebGrants Information Security and Confidentiality Agreement* form and the *WebGrants System Administrator's Access Request Form*, which are available on the [Commission's website](#). The completed forms must be mailed to the address indicated on the forms or faxed to (916) 464-6499. WebGrants System Administrators may assign a User Account to additional staff as necessary.

If you need assistance establishing or logging into your WebGrants account, the Commission's Technology Help Desk can assist you at (888) 294-0148.

If you have any questions regarding the CNG EAAP, please contact Katrina Beck at (916) 464-3382 or kbeck@csac.ca.gov.

Working together to effectively promote education beyond high school!!



State of California
Edmund G. Brown Jr.
Governor

California Student Aid Commission, Program Administration & Services Division
P.O. Box 419029, Rancho Cordova, CA 95741-9029 Website: www.csac.ca.gov