



# OPERATIONS MEMO

Update of the California Student Aid Commission

November 14, 2011

GOM 2011-34

**TO:** Financial Aid Administrators

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**SUBJECT:** Additional Date for Webinar on Proposed Changes to the  
2012-16 Cal Grant Institutional Participation Agreement

For financial aid administrators who are unable to participate in the November 28 or November 29, 2011 webinar presentation on the proposed changes for the 2012-16 Cal Grant Program Institutional Participation Agreement (Agreement), the California Student Aid Commission (Commission) has scheduled another webinar session on December 6, 2011.

Refer to Grant Operations Memo (GOM) 2011-31, dated November 8, 2011, for more background information.

The December 6, 2011 webinar session commences at 1:30 p.m. and will last one (1) hour. Participants can log on from their office or home computer and follow along screen-by-screen while listening to live audio feed over the telephone. Participants can submit questions through the "Chat" feature during and shortly after the conclusion of the presentation. All questions must be submitted in writing and will be collected and reviewed with responses provided at a later date.

Please go to <https://csacevents.webex.com/> and register for one of the "Institutional Participation Agreement 2012-16 Proposed Changes" webinar sessions. Once you have registered, a confirmation email will be sent to you with the website login instructions. A copy of the proposed 2012-16 Agreement is available on the Commission's website.

If you have any questions, please contact Barbara Fitzpatrick at (916) 464-7291 or at [bfitzpat@csac.ca.gov](mailto:bfitzpat@csac.ca.gov).

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Edmund G. Brown Jr.  
Governor

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