

Exhibit 4

Action Item

Approval of minutes of February 20, 2014

DRAFT

**CALIFORNIA STUDENT AID COMMISSION
STUDENT IMPACT COMMITTEE
TELECONFERENCE MEETING MINUTES**

February 20, 2014

A teleconference meeting of the California Student Aid Commission's Student Impact Committee was held on Thursday, February 20, 2014 at the California Student Aid Commission, Boardroom, located at 11040 White Rock Road, Rancho Cordova, California and the various locations listed on the meeting notice dated February 10, 2014.

Committee Chair Jacqueline Doud called the meeting to order at 11:16 a.m.

The following Committee Members were present:

Jacqueline Doud, Chair
Devon Graves
Jamillah Moore
Michele Siqueiros
John R. McDowell, Jr., Ex Officio

The following Committee Member was absent:

Wm. Gregory Sawyer

Roll Call was taken and a quorum was recognized.

PUBLIC COMMENT

Committee Chair Doud called for public comment and, hearing none, proceeded to the next agenda item.

APPROVAL OF MINUTES OF NOVEMBER 21, 2013

MOVED (Moore), **SECONDED** and **CARRIED**, the Committee **APPROVED** By Roll Call Vote the minutes of the November 21, 2013 meeting, as presented.

In Favor: Committee Members Moore and Doud

Abstained: Committee Member Graves

California Student Aid Commission

Absent: Committee Members Sawyer and Siqueiros

CHAIR'S REPORT

Committee Chair Doud welcomed Commissioner Graves to the Committee. She commented that the agenda contains four informational items and, due to time constraints, she asked that the Committee members focus on the substance of each report to allow time for comments and questions.

UPDATE ON DREAM ACT IMPLEMENTATION

Ms. Catalina Mistler, Chief of the Program Administration & Services Division, provided an update on the Dream Act, including the 2014-15 applications, the 2013-14 award payments, advisory committee consultations, system enhancements and training.

Questions arose regarding the number of unpaid students pending satisfaction of Cal Grant requirements. Mr. Tae Kang, Senior Programs Manager of the Program Support Services Branch, reported that those requirements include verification of high school graduation and transfer entitlement. Commission staff is communicating directly with students and working with the California Department of Education on a data exchange that would assist the verification process without student intervention.

Mr. Bryan Dickason, Senior Programs Manager of the Customer Relations Branch, provided an update on the Commission's training webinars and in-person visits.

UPDATE ON MIDDLE CLASS SCHOLARSHIP PROGRAM IMPLEMENTATION

Ms. Catalina Mistler provided an update on the Middle Class Scholarship (MCS) program, including the consultation process, outreach plans, and a comparison chart on the Cal Grant and MCS programs.

Ms. Janet McDuffie, Chief of the Administration & External Affairs Division, reported that the Department of Finance and Assembly staff are interested in the Commission's April projections. The Assembly staff indicated that if there is a larger population than initially estimated, they are in support of additional funding as they do not want the award amounts to be reduced such that they are no longer worthwhile for the scholarship recipients.

CONSIDERATION OF DEBIT CARD ISSUES

Ms. Catalina Mistler provided an update on the debit card advisory committee meetings and the communications to students on their financial aid disbursement options. Mr. Bryan Dickason provided an update on the sharing of best practices among institutions.

At the request of Commission Chairman McDowell, Committee Chair Doud asked new student Committee Member Graves to chair the remainder of the meeting in her absence.

Some discussion ensued regarding students who feel forced to use debit cards, and consequently pay usage fees. Ms. Mistler discussed the work being done to inform students that they have choices and are not required to use debit cards. She also

California Student Aid Commission

indicated that staff can draft language for the Institutional Participation Agreement (IPA) to include debit card best practices, while trying to minimize the additional workload for institutions.

NEW BUSINESS BE CONSIDERED AT FUTURE COMMITTEE MEETINGS

The Committee had no new business.

ADJOURNMENT

There being no further business, the meeting of the Student Impact Committee was adjourned at 11:50 a.m.

DEVON GRAVES
COMMITTEE CHAIR