

Exhibit 10

Information/Action Item

Update on Dream Act

This report summarizes the first year of implementation of the California Dream Act. Though the initial implementation year of California Dream Act awards is essentially completed, payments, renewals and adjustments will continue until the final reconciliation of the award year in December 2014. For that reason, this exhibit will provide a preliminary look at the final of 2013-14 award statistics as well as an initial review of 2014-15 new award offers.

2013-14 California Dream Act Application Statistics

NEW DREAM ACT APPLICATIONS	COUNTS
On Time (met March 2 deadline)	20,706
After March 2	16,527
Total Applications for 2013-14 Award Year	37,233

NEW 2013-14 CAL GRANT DREAM ACT AWARD OFFERS AND PAYMENTS BY SEGMENT	COUNTS	PAID RECIPIENTS	PAID RATE
Community College	3,461	1,861	54%
CSU	2,160	1,728	80%
UC	1,122	1,039	93%
Private 2-year	1	0	0%
Private 4-year	156	101	65%
For-profit	22	9	41%
Total for 2013-14	6,922	4,738	68%

NEW 2013-14 CAL GRANT DREAM ACT AWARD OFFERS AND PAYMENTS BY PROGRAM	COUNTS	PAID RECIPIENTS	PAID RATE
High School Entitlement	5,937	3,966	67%
CCC Transfer Entitlement	790	697	88%
Cal Grant C	195	80	41%

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Continued Efforts to Resolve Pended CA Dream Act Applications

1. Application Mismatches

- a. Multiple Applications – Some Dream applicants continue to incorrectly file both the FAFSA and the Dream Application in the same award year. This causes the Grant Delivery System (GDS) to suspend processing one or both applications. These applicants are completing the FAFSA using their Deferred Action for Childhood Arrivals (DACA) SSN. If the DACA applicant selects “not a citizen”, the FAFSA is never processed and remains in the system as an incomplete application with no Expected Family Contribution (EFC) calculated. If the DACA applicant selects “eligible non-citizen”, the EFC is calculated, but the application is flagged because it fails the Social Security Administration and Department of Homeland Security matches.

Commission staff continues to resolve these mismatches on a case-by-case basis as the discrepancies come to light.

2. GPA Mismatches

- a. Name mismatches - As mentioned in the April 2014 Commission agenda, one of the issues that staff continues to encounter is name mismatches between the CA Dream Act Application and the Non-SSN GPA. Many students complete the CA Dream Act Application with variations of their legal name that differ from that which is on file at their school.
 - i. High school matches - In March 2014, a new WebGrants screen for high school administrators was introduced to match their Non-SSN GPAs to CA Dream Act Applications. To date, 1,589 GPAs have been matched to CA Dream Act Applications using this tool.
 - ii. CA Department of Education (CDE) matches – In 2014-15, Commission staff began collecting State Student Identifiers (SSID) from public high school GPA uploads on a voluntary basis. In 2015-16, the SSID will be a mandatory data element and will be matched against the CDE list of graduating seniors to assist with name matches on the Non-SSN GPA submissions.
 - iii. Commission manual matches – Commission staff also resolve these mismatches on a case-by case basis as the discrepancies come to light through calls, emails, appeals, and various data reviews.
- b. SSN mismatches – Just as CA Dream Act applicants use DACA SSNs to mistakenly file FAFSAs, they also provide these SSNs to their schools and colleges as part of their student profile. The schools and colleges then unknowingly use the DACA SSNs in their Cal Grant electronic GPA uploads. Staff has developed a method to query CA Dream Act Applications for the DACA SSN (still a voluntary field on the application) and match those against the cache of unclaimed GPAs. In 2014-15, this process matched more than 2,300 GPAs to applications.

Cal Grant Payments to Dream Act Students

Throughout the 2013-14 award year, staff has acted on student calls, emails, and appeals that have indicated they are having issues receiving their Cal Grant payments. As a result, staff has instituted various on-going methods for tracking Dream Act Cal Grant payments.

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1. Proactive efforts with colleges – Institutional Support Unit staff offer special training to colleges and universities that self-report difficulty with paying Dream Act offered awardees. They also informally monitor institutions' rosters for Cal Grant Dream Act payments and call those they notice with large numbers of unpaid students. The calls are non-punitive and educational in nature. The institutions have expressed gratitude for the cooperative nature of these contacts.
2. Monitoring weekly Commission reports – Commission staff has developed and regularly reviews weekly reports showing the number of paid and unpaid Dream Act Cal Grants by segment and by institution. These also have led to calls to institutions and adjustments to Webinar content.
3. Appeals/calls/emails from students – These are logged by Customer Service Branch staff and forwarded to Institutional Support Unit staff for student-specific calls to campuses. Once the issues are resolved with the campuses, Customer Service staff follows-up with the students until disbursements are received.

Outreach, Resources, and Training

1. Webinars – So far in 2014, Institutional Support Unit staff have conducted 15 Dream Act Webinars for high school counselors and college financial aid administrators, including nine live online chat sessions. Six more sessions are scheduled in 2014.
2. In-person Training – Recently, American River College requested an in-person Dream Act training for their financial aid staff which evolved into a Los Rios Community College District-wide training. Sierra College staff joined, too. Institutional Support Unit staff's presentation and materials focused on increasing understanding about the California Dream Act, the students it supports and the processes surrounding disbursement. Over 50 financial aid representatives were in attendance for the two and one-half hour training.
3. High School Counselor Workshops – In cooperation with the California Association of Student Financial Aid Administrators (CASFAA), Commission staff will participate in 23 workshops across the state in October 2014. As was the case in 2013, the workshops will include a concentrated session on the CA Dream Act--eligibility, application, awards, and disbursements.
4. Local Education Fairs - Staff participates in several local higher education fairs to promote the Commission's programs and to provide information to students and parents on completing the CA Dream Act application or FAFSA and the Cal Grant GPA.
5. California Cash for College - Cash for College offered a series of live video events through College Week Live for students and practitioners in 2013-14 on topics such as the 2014-15 CA Dream Act Application, assistance for CA Dreamers after the Cal Grant deadline, and how to claim the Cash for College scholarship.

A key feature of the College Week Live online events was offering a new Follow Up Friday text chat series on 20 Fridays after the March 2 Cal Grant deadline. Students were assisted in the critical period after the March 2 deadline to maximize their Cal Grant and other financial aid. Overall, more than 5,000 high school students, parents and practitioners joined College Week live events and sessions from December 2013 to June 2014.

6. Communications to Students and Campuses – Customer Assistance and Processing Unit staff sent out several notifications to CA Dream Act students so far in 2014.

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- a. Selective Service Reminder – 30,100 emails sent to 2013-14 Cal Grant unpaid offered awardee males between the ages of 18-25 to remind and educate them about completing the Selective Service requirement for Cal Grant; another 59,900 sent to 2014-15 offered awardees.
 - b. Next Steps for CA Dream Act Offered Awardees – emails sent with links to the newly created [I got a Cal Grant! So what's next?](#) fact sheet (also placed on the Dream Act Resources webpage).
 - c. On Time Dream Application, No EFC – 4,107 emails sent to remind students to complete their applications (many just in need of parent signatures).
 - d. Dream Applications Saved, but Not Submitted – (different group than those immediately above) 4,137 emails sent after the deadline to remind students to complete their applications for institutional aid purposes.
7. Collaborative Partnerships – Commission staff continues to partner with various organizations to provide training and to present at community and campus events to inform undocumented students and families of the financial aid resources available to them and steps to completing the application process. Staff has asked many of these organizations to participate in workgroups and meetings to provide input and inform us of issues or concerns related to the processing of Cal Grant awards to CA Dream Act students.
- a. Educators for Fair Consideration (E4FC) – Commission staff and E4FC have collaborated to develop three CA Dream Act workgroups: Community Outreach and Education, Legislative and Institutional Advocacy, and Application Improvements.
 - b. Education and Leadership Foundation (ELF) – Commission staff has been invited by ELF for the third year to train their staff, students and educators in the Central Valley on the California Dream Act financial aid processes. The next event will take place at Fresno State University in November and will focus on the 2015-16 CA Dream Act Application.
 - c. Alianza Alliance – For the second year, Commission staff will be joining Alianza in an outreach event entitled, "Beyond the Dream," at Sacramento City College. This daylong series of informational workshops reaches out to both Sacramento City students and surrounding high school students.

2013-14 California Dream Act Application Statistics

NEW DREAM ACT APPLICATIONS	COUNTS
On Time (met March 2 deadline)	27,117*
After March 2	8,041
Total Applications for 2013-14 Award Year	35,158

*This number includes an increase of approximately 500 on time applications compared to the number presented at the April 2014 Commission meeting. This is due to releasing various pending statuses of applications in the system: multiple applications filed, applications filed with SSNs reserved for work authorization, applications with name corrections.

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FILED CA DREAM ACT APPLICATION FOR SECOND YEAR	COUNTS
Total Applications for the 2014-15 Year	17,360**

** Cal Grant renewal students do not have to meet the March 2 FAFSA or CA Dream Act deadline.

NEW 2014-15 CAL GRANT DREAM ACT AWARD OFFERS BY SEGMENT	COUNTS
Community College	3,703
CSU	3,010
UC	1,153
Private 2-year	3
Private 4-year	236
For-profit	38
Total Offers for 2014-15	8,143

NEW 2014-15 CAL GRANT DREAM ACT AWARD OFFERS BY PROGRAM	COUNTS
High School Entitlement	6,470
CCC Transfer Entitlement	1,357
Cal Grant C	296

Deferred Action for Childhood Arrivals (DACA) Renewal

The DACA process was initiated by the Obama Administration in 2012. DACA status lasts for two years and is renewable if the applicant meets certain criteria. Now in 2014, the first DACA renewals are taking place. Commission staff has invited representatives of the non-profit organization known as E4FC, Educators for Fair Consideration to provide an update of the DACA renewal process and how this affects California Dream Act students at the Commission's September meeting.

For purposes of similar financial aid Dream Act laws in others states, the U.S. Department of Education (Department) is encouraging DACA students to file the FAFSA. This is because, unlike California, no other states have created an online application for DACA and other undocumented students to use for financial aid filing. However, the Department will not be processing the FAFSAs to produce an Expected Family Contribution (EFC), the foundation of the financial need formula. The Commission is still encouraging DACA students in California to use the Dream Act Application instead of the FAFSA to file for California Dream Act financial aid, because we are able to process an EFC and match the application to the student's submitted GPA for Cal Grant and other state aid consideration. To alleviate student confusion, Commission staff is working with the Department to modify the California state aid text to direct Dream Act students to the Dream Act Application located at www.caldreamact.org.

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