

Information Item

California Student Aid Commission

Executive Director's Report

Enclosed for review is a written report from the Executive Director of the California Student Aid Commission, which includes:

- Tab 2.a Update on state and federal issues and legislation affecting Commission programs
- Tab 2.b California Student Opportunity and Access Program (Cal-SOAP) Project Directors' Report
- Tab 2.c ECMC report and appreciation for Commission assistance on the initial phase of the transition of the federal student loan guaranty program
- Tab 2.d Update on the Commission's social media and communications with students

Recommended Action: For information only. No action required.

Responsible Person(s): Diana Fuentes-Michel
Executive Director



**Executive Director's Report
November, 2011**

Dear Commissioners,

The fall is here and it brings our attention to another senior class to prepare for college and the world of work. This fall, we have published our 2012 edition of Fund Your Future in collaboration with our loan service provider, Educational Credit Management Corporation (ECMC). Our English version is now available by going to our website, www.csac.ca.gov. The Spanish version of Fund Your Future is now ready for order at the same site.

Attached to this report is a copy of our most recent ECMC services report. ECMC and Commission staffs continue to work collaboratively on the loan program's orderly transition. ECMC recently acknowledged the Commission's assistance in the transition of the loan program. CEO Richard "Dick" Boyle presented Commission staff with a commemorative plaque on October 20, 2011.

Another exciting challenge and opportunity is the forthcoming implementation of the California Dream Act. On October 7, 2011, Governor Brown signed Assembly Bill (AB) 131 (Cedillo) known as the Dream Act. Beginning in January, 2012, the bill allows certain undocumented California high school graduates, as defined by AB 540, to qualify for state and privately funded financial aid. This bill, which was supported by the Commission, will allow AB 540 students who meet the Cal Grant eligibility criteria to qualify for Cal Grant aid. The Governor signed AB 130 (Cedillo) on July 25, 2011 which allows public colleges to administer private aid.

In October, 2001, then-Governor Gray Davis signed into law, AB 540 (Statutes of 2001, Chapter 814) which created an exemption from the payment of non-resident tuition to undocumented students.

To be eligible under the provisions of AB 540, these students:

- Must have attended a California high school for 3 or more full academic years (between grades 9 through 12, inclusive but not necessarily consecutive years),
- Must have graduated or will graduate from a California high school (or attained a GED or received a passing mark on the California high school proficiency exam (known as CHSPE),
- Must register or be currently enrolled in an accredited institution of public higher education in California,
- Must file or will file an affidavit as required by individual postsecondary institutions, and
- Must not hold a valid non-immigrant visa (F, J, H, L, A, E, etc).

AB 540 exemptions are provided to students who indicate that they are not a non-immigrant alien but are a United States citizen, permanent resident or an alien without lawful immigration

status. AB 540 exemptions are not provided for students who are a non-immigrant alien such as a foreign student (on an F visa) or an exchange visitor (J visa).

AB 131 provides that AB 540 students are eligible for Cal Grant program if they meet the same standards of all other eligible students who meet the program's academic and financial need requirements. The legislation calls for the implementation of the Cal Grant provisions for the 2013-14 application cycle while its provisions providing for institutional aid eligibility go into effect in 2012-13. The Commission is working to develop a California Student Aid Report to be used for the determination of institutional financial aid. This Dream Act application will also be used to award Cal Grants. The Commission staff anticipates that it will be convening a working group of students, high school counselors, admissions/outreach college counselors and staff, and financial aid professionals to discuss and assist in the development of informational materials and strategies to help inform potential AB 540 students of their financial aid eligibility. The Commission has submitted a budget change proposal to the Department of Finance to provide state funding for operational support for the program as part of the 2013-14 budget development process. In addition, I have met with the Mexican Cónsul General and representatives of the Cien Amigos organization to help identify regional events to inform and identify qualifying AB 540 students and their families.

Attached to this report is an end-of-session update on state legislation affecting the Commission's programs and federal financial aid policy and funding issues.

Institutional Participation Agreement (IPA)

Our November meeting will focus on a number of Cal Grant issues, including the renewal of the Cal Grant Institutional Participation Agreement (IPA). On October 28, 2011, a first draft of the IPA was sent to each of the system offices of the University of California (UC), California State University (CSU) and the California Community Colleges. In addition, the IPA was forwarded to the Association of Independent California Colleges and Universities (known as the AICCU), the California Coalition of Accredited Career Schools (The Coalition), and the California Association of Private Postsecondary Schools (CAPPS). The two financial aid associations, the statewide California Association of Student Financial Aid Administrators (CASFAA) and the California Community Colleges Financial Aid Administrators Association (CCCSFAAA), also were sent the first draft for their review and comment. The first draft was also posted on the Commission's website and distributed via Special Alert communications which announced a scheduled webinar to provide for a question and answer period for the financial aid community. The Commission's discussion of the IPA will also include a list of policy issues which are not in the current IPA that have been identified by the Commission staff and through written comments submitted to the Commission as a result of our September 7th correspondence to schools. These issues are: Cal Grant eligibility rules for *on-line education*, *consortium* and *contract agreements* between eligible Cal Grant participation institutions, and Senate Bill 70 reporting requirements. The Commission will hear the first draft of the IPA for information only. The Commission will hold a special meeting in early January, 2012 to hear proposed changes to the first draft of the IPA. We are asking that all proposed changes from the financial aid community and segmental offices be provided in writing so the Commission can ensure that all comments and suggestions are given appropriate consideration.

Development of the 2012-13 State Budget for Commission

This fall, Commission staff has focused its attention on preparation of the 2012-13 State budget. Budget projections for the Commission's programs are provided to the Department of Finance

based on a number of factors such as high school graduation rates, number of qualifying applications and participation rates (or take-rates). The Administration reviews these projections and then makes a determination of the level of State funding for the Commission's programs. The Commission also submitted a number of operational budget change proposals including the proposed implementation of AB 130/AB 131 -- the California Dream Act legislation. These proposals are pending final action by the Governor and will be released in the Governor's January budget. At the time of this report, the Commission is working with the higher education segments on the implementation of a new California Student Aid Report which will provide the necessary financial need analysis to assist institutions in the determination of financial need. We are working on the development of this product to assist institutions in the implementation of AB 131. This effort represents the first phase in the development of the financial aid process.

Services to Schools and Students

This fall, the Commission, with the assistance of ECMC and the California Association of Financial Aid Administrators (CASFAA), sponsored a series of high school counselor training sessions on the Commission's programs. We are pleased that we are able to offer these training sessions as they are essential to providing counselors and other school personnel with the information that they need to inform students about financial aid eligibility. The initial Southern and Northern California sessions have seen a great turnout and have been well-received. We thank ECMC and CASFAA for helping us bring this important service to our high school counselors.

The Commission staff will also be presenting to the Commission at its November meeting, the status of its work on a new internet application for students and their families. We are internally focused on how we communicate with students through our website and our outreach efforts which are primarily delivered through our Cash for College and Cal-SOAP partners. In the absence of outreach and counseling services at many schools and colleges, these efforts are extremely important to communities where educational resources have been diminished.

COMMISSION PROGRAMS UPDATE

❖ Administration & External Affairs Division Update

2012-13 Budget

The staff has been working with Department of Finance to develop the 2012-13 proposed Governor's Budget to be released by January 10, 2012. Until release of the Governor's Budget, all information contained in budget documents used during the Governor's Budget development process is strictly confidential.

2011-12 Budget

Anticipated Mid-Year Trigger Cuts

The 2011-12 budget is predicated upon a \$4-billion assumption of higher General Fund revenues. On December 15, 2011, as stipulated in Assembly Bill 121, the Department of Finance (DOF) shall certify whether the projected \$4 billion in additional revenues has been realized. DOF is required to choose between its own forecast and the Legislative Analyst's, whichever is higher.

If the revenues are not achieved, up to \$2.5 billion in trigger cuts will occur. The trigger cuts will be based on the amount of revenues received and are not limited to higher education. However, if revenues do not come in as anticipated in the budget, AB 121 provides that both the UC and CSU budgets would be reduced by \$100 million each and the California Community Colleges' budget would be reduced up to \$72 million.

UC and CSU have indicated there will be no 2011-12 mid-year fee increases in the event the trigger cuts occur. Chapter 15, Statutes of 2011, Assembly Bill X132, delays implementation of a mid-year student fee increase at the California Community Colleges to summer 2012 if state revenues fall more than \$1 billion below projections and trigger cuts are executed. The increase from \$36 to \$46 per unit was originally proposed for the Spring 2012 term.

California Postsecondary Education Commission (CPEC)

The funding of CPEC was eliminated from the 2011-12 budget. CPEC will shut down all operations on November 18, 2011. I am pleased to inform you that a CPEC Staff Programmer Analyst was hired on November 1, 2011 to fill a vacancy in the Commission's Information Technology Services Division.

Supplemental Report Language

Commission staff met with the Legislative Analyst's Office staff in October 2011 in response to their request for consultation regarding the report they are required to submit to the Legislature on or before January 1, 2012, regarding recommendations to the structure and duties of a statewide higher education coordinating body for California. It is the intent of the Legislature that the report examine statewide coordination of educational institutions in other states, and identify effective policies, practices, and structures from these examples.

Outreach Activities

Fund Your Future

The Commission and ECMC staffs have successfully completed the 2012-13 Fund Your Future publications listed below:

- Fund Your Future Brochure (English and Spanish);
- Fund Your Future Workbook (English and Spanish); and
- Counselor's Guide/Power Point Presentation (on-line only).

These complimentary financial aid publications provide valuable information for administrators, parents and students. These products are produced in a brochure format and in a more comprehensive workbook in both English and Spanish and provide extensive information designed to encourage California students to seek financial aid and assistance.

California Student Opportunity and Access Program (Cal-SOAP)

The California Student Opportunity and Access Program (Cal-SOAP) contracts are out to the projects. Ms. Imelda Simos-Valdez, Project Director for the South San Joaquin Cal-SOAP and Lead Project Director will provide an update at the November Commission meeting.

Cash for College (CFC)

In 2011, more than 30,000 students were assisted at Cash for College workshops. Nine out of ten workshop participants submitted a FAFSA by the March 2 Cal Grant deadline. Eight out of ten applied for a Cal Grant on-time. Cash for College students qualified for over \$137 million in state and federal financial aid.

Registration is open until December 21, 2011 for 2012 Cash for College workshops. We encourage students to go to www.calgrants.org for more information on 2012 workshops.

Through the Commission's partnership with ECMC, we are once again offering the \$1,000 Cash for College incentive scholarship. The scholarship program will continue to ask high school seniors to attend a CFC workshop, complete an exit survey, and submit the FAFSA and a verified Cal Grant GPA by the March 2 deadline. The scholarship is for use in Fall 2012 at an accredited 2 or 4 year degree-granting institution in the nation. For a fourth year, AB 540 high school seniors attending workshops are also eligible to participate in the scholarship program, but they do not apply for state or federal aid as a condition to participate.

College Access Challenge Grant Program (CACGP)

As you are aware, the College Access Challenge Grant Program (CACGP) funds the Assumption Program of Loans for Education, Cal-SOAP and Cash for College. CACGP requires a two-part Maintenance of Effort (MOE): 1) the state must provide funds to higher education each year no less than the aggregate of the five previous years and 2) the state must provide financial aid to students attending private postsecondary institutions each year non less than the aggregate of the five previous years. Before the 2011-12 CACGP awards were authorized, states had to submit verification of its MOE for 2010. I want to acknowledge the diligent work of Janet McDuffie, Chief of Administration and External Affairs, in researching and preparing the documentation required by the U.S. Department of Education to verify California met the 2010 MOE requirement, without which we would not have received over \$14 million in funding for these important programs this year.

College Access Foundation of California (Foundation)

As part of an ongoing partnership with College Access Foundation of California (Foundation), on September 29, Commission staff participated in the Foundation's 4th Annual Grantee Convening in Los Angeles.

Bryan Dickason, Senior Manager of the Program Administration & Services Division, trained the grantees on the Cal Grant program, the Commission's WebGrants platform, and Despina Costopoulos, Cash for College Coordinator, presented Cash for College program results and opportunities for collaboration across program networks. The primary focus was to assist the Foundation's Grantees in effectively using existing statewide tools to track FAFSA and Cal Grant completion. Discussions are underway to enter into an agreement to provide the Foundation Cal Grant and other financial aid data for its scholarship recipients, to help evaluate the impact of the scholarship programs.

Roughly one-third of all scholarships granted by College Access Foundation of California are served by Commission Cal-SOAP projects. The Foundation was also the first to fund the Cash for College Scholarship programs, providing more than \$5 million to the Cash for College incentive scholarship and Performance Based Scholarship Program from 2005- 2010.

❖ **Program Administration and Services Division Update**

2011-12 Cal Grant Term Advances

- The 2011-12 Cal Grant fall term advance payment was issued at 50 percent of the previous year's reconciled term amount instead of the 95 percent used in prior fiscal years. Institutions began receiving supplemental disbursements within a week of the fall term advance after reconciling their eligible student payments in WebGrants. This term advance adjustment assisted in better reconciliation of the Cal Grant funds and staff was able to provide more accurate expenditure data to the state's control agencies.
- Staff anticipates processing the winter and spring term advances using the same adjustment as the fall term. A communication will be released to all institutions regarding the winter and spring term advances.

2012-13 Cohort Default Rate (CDR) Certification - SB 70 Affected Cal Grant Institutions

- On October 1, 2011, Commission staff certified the institutions affected by the SB 70 CDR requirements for the 2012-13 academic year. Under current law, an otherwise qualifying institution with a three-year CDR that is equal or greater than 30 percent shall be ineligible for initial Cal Grant awards in the 2012-13 academic year. Notifications were mailed to the 42 institutions that were on the list of Cal Grant institutions affected by the SB 70 CDR requirements in the 2011-12 academic year and remain ineligible for the 2012-13 academic year. Notifications were also sent to the 34 institutions who regained eligibility to provide Cal Grant awards in the 2013-14 academic year if they satisfy the CDR threshold and all other requirements for the 2013-14 academic year. See Agenda Item #4 for detailed information on affected institutions.

2012-13 Grade Point Average (GPA) Submissions

- On September 21, 2011, Commission staff began accepting high school GPAs for the 2012-13 academic year.
- GPA webcast training sessions have been scheduled through February 2012. This training will provide information on the electronic upload process for schools that use the paper GPA process.
- Staff had the opportunity to train 60 counselors and administrators in the Los Angeles Unified School District covering the Non-SSN GPA process and using WebGrants reports. These high school counselors were very appreciative of the Commission's training, resources and enhancements provided to assist them in reducing their heavy workload. Commission staff looks forward to continuing the partnership with high school counselors with webinar trainings and tools to assist their students.
- Commission staff is collaborating with other school districts to share the Non-SSN GPA model allowing schools to submit GPAs without using the social security number as a student identifier.

Free Application for Federal Student Aid (FAFSA) Bridge

- Commission is developing the Application Programming Interface (API) with the U.S. Department of Education (Department) which will serve as the FAFSA Bridge to the Commission's website. The ability to ask additional questions at the time of FAFSA completion will bring efficiencies to the Commission's processing of the Specialized Programs administered by the Commission. The Commission will test the application with the Department before making the application available in January 2012.

❖ **Specialized Programs Update**

Assumption Program of Loans for Education (APLE)

- On October 13, 2011, Commission staff participated at the Credential Counselors and Analysts of California (CCAC) Conference which was held in Sacramento, CA. CCAC is a non-profit professional organization of credentialing personnel from universities, school districts and county office of education in the state of California. This organization is dedicated to the dissemination of credential information and provides liaison services to agencies involved in the credentialing process for California school personnel.

Commission staff presented information on the nomination and eligibility criteria for the Assumption Program of Loans for Education (APLE). This program is designed to encourage outstanding students to become teachers and serve in critical shortage areas in California's public elementary and secondary schools. Conference participants also learned about the eligibility requirements for the district interns program and the new APLE Credentialed Teachers Program.

- Commission staff have been working on the development of a new website for the APLE Program (MYAPL) which will provide resources, information, and tools for APLE participants. This month, participants will be able to access the "Participant Information" screen. Through this screen, participants will be able to view their demographic, school, employment, and payment information as well as their current status in the program.

Chafee Grant Program

- On October 25, 2011, the California Department of Social Services held a Chafee Stakeholders Conference Call Meeting. Chafee participating institutions, county representatives and Commission staff participated in the call. The purpose of this meeting was to discuss the Chafee process and to determine how to serve more eligible foster youth. Future meetings will be scheduled for continued discussion and options on this area.
- The Chafee payment process is now automated through the Commission's WebGrants system. Claim schedules are now submitted electronically to the State Controller's Office (SCO) and checks are being mailed directly from SCO to institutions. This process expedites the payment process for recipients. In addition, institutions may now report disbursements and return payments as well as utilize reports that will prove helpful in the reconciliation of Chafee payments.

Robert C. Byrd Honors Scholarship Program

- Effective the 2011-12 academic year, the Robert C. Byrd Scholarship program has been eliminated from the federal budget. The Department has authorized that any remaining funds from fiscal year 2010 be utilized to benefit 2011-12 college senior program recipients. To meet the Department’s directive, the Commission has provided a final partial fall term 2011-12 award to 788 program recipients.

Outreach and Training Events

CASFAA High School Training

- Each year, Commission staff partner with the California Association of Financial Aid Administrators (CASFAA) for the annual California High School Counselor Workshops offered at various locations through California. Staff provides training on Cal Grants and updates on the various Commission tools and resources available to assist students in applying for financial aid.

Feria Educativa – Latino Education & Advocacy Day (LEAD)

- On October 1, 2011, Commission staff participated in the Latino Education & Advocacy Day (LEAD) at California State University (CSU) San Bernardino. Commission staff, Araceli Aguirre, was a panelist in the taping of a Town Hall Event with Telemundo and presented information on encouraging students to apply for financial aid. Staff had the opportunity to meet and talk with faculty, parents, students, community stakeholders and various organizations to provide information on the Cal Grant program and processes. Commissioner Enrique Murillo is one of the lead organizers of this event which brings together educators in the Inland Empire to better serve Latino students and their families.

❖ **Information Technology (IT) Services Division Update**

Staff priorities for IT projects

In October, we completed and forwarded our IT Capital Plan to the California Technology Agency. The Capital plan included 31 proposed Commission IT technology projects, with staff project priorities, a project description, estimated cost, estimated start and completion date and the type of project. The top priority projects were either mandated by statute, provided new services to students and institutions, or were needed because our IT infrastructure needed replacement. The top ten priorities were:

1. Implementing the AB 131 Dream Act;
2. Upgrading the Grant Delivery System Storage Area Network (total capacity of new system will be 20 terabyte);
3. SB 70 Phase II school reporting requirements;
4. SB 451 Cal Grant C awarding criteria changes;
5. Financial aid estimator for students;
6. Provide a web application for students, schools and lenders for the Assumption Program of Loans for Education;
7. Implement a web application for California students as a redirect from FAFSA on the Web;

8. Replace Novell Operating System with MS Windows;
9. Implement new CSAC home page; and
10. Provide mobile device applications.

The following chart provides an update on the Commission’s August 11th meeting and its actions:

	ACTIONS TAKEN BY THE COMMISSION	STATUS UPDATE
1	<p>State and Federal Issues and Legislation affecting Commission Programs The Commission voted to write a letter to President Obama and other supporters providing statistics on California’s financial aid programs, thanking all parties that have been supportive and urging them to continue their support.</p>	<p>The Commission sent a letter to the Joint Select Committee on Deficit Reduction on October 24, 2011 urging that Committee members not consider any reductions to the Pell Grant or Supplemental Educational Opportunity Grant programs.</p>
2	<p>Operating Agreement between the Student Aid Commission, ECMC and EdFund The Commission authorized the Chair of the Commission to execute the proposed Operating Agreement between the Commission, ECMC and EdFund.</p>	<p>The Operating Agreement has been signed. Commission and ECMC staffs continue to meet regularly to discuss the status of the transition and services.</p>
3	<p>2011-12 CAL-SOAP Contracts The Commission authorized the Executive Director to execute the 2011-12 Cal-SOAP contracts totaling \$6,673,317 at the allocation levels recommended by Commission staff and authorized the Executive Director to reallocate funds as equitably as possible if a project cannot utilize all of its allocated funds.</p>	<p>Contracts have been sent to 10 consortiums. Commission staff is reviewing the Annual Program Plans (APPs) for the remaining 4 consortiums. As noted in Agenda Item #5, the Commission received additional funding from the federal College Access Challenge Grant Program, which is being used to increase the 2011-12 Cal-SOAP funding. Commission staff is recommending that these funds, to the greatest extent possible, be used to provide services to the students previously served by the North Valley Consortium, which has been defunded.</p>
4	<p>Commission Meeting Minutes The Commission approved the minutes of the April 14, 2011, May 19, 2011 and June 16, 2011 meetings as presented.</p>	<p>The Commission Secretary has signed the approved meeting minutes.</p>

I have enclosed for your information the following reports:

- a. Update on state and federal issues and legislation affecting Commission programs;
- b. California Student Opportunity and Access Program (Cal-SOAP) Project Directors’ Report (Oral Report);
- c. ECMC report and appreciation for Commission assistance on the initial phase of the transition of the federal student loan guaranty program; and
- d. Update on the Commission’s social media and communications with students.

And finally, I want to express our appreciation to former Commissioner and vice-chair of the Commission, Lorena Hernandez, whose term has expired. Throughout her term, Commissioner Hernandez served as chair of the Governance & Monitoring Committee and the Programs,

Planning & Budget Committee. She also served on the Audit Committee and Personnel, Evaluations & Nominations Committee, as well as her role in the EdFund Board of Directors. The Senate Rules Committee has appointed Dontae Rayford of San Francisco to fill the vacancy that Commissioner Hernandez's departure has left. Mr. Rayford is presently a business executive with Google, Inc. of Mountain View. He is a graduate of Stanford University; he is a former Cal Grant recipient. He also served the California Legislature as a 2008 California State Assembly Fellow. The Commission was pleased to meet Commissioner Rayford and provide his orientation session on October 10, 2011. Please join me in welcoming Commissioner Rayford to the California Student Aid Commission.

I look forward to seeing you at our November 17-18 Commission meeting which will be held at the Rancho Cordova City Hall.

Sincerely,

Diana Fuentes-Michel
1975-1979 Cal Grant B Recipient
1979 Graduate of Loyola Marymount University

**SUMMARY OF THE FINAL DISPOSITION OF COMMISSION BILLS
FOR THE 2011 LEGISLATIVE SESSION**

The 2011 Legislative Session came to a close on September 9, with Governor Brown meeting his bill signing/vetoing deadline of October 9. The California Student Aid Commission supported and sponsored a variety of bills promoting student financial aid opportunity and administration. The chaptered bills listed below will go into effect on January 1, 2012 unless otherwise indicated in the summaries beginning on page 2. Copies of the bills can be viewed at http://info.sen.ca.gov/cgibin/pagequery?type=sen_bilinfo&site=sen&title=Bill+Information.

Following is a snapshot of the final disposition of all the 2011 Commission bills.

Bill No. and Author	Position	House of Origin			Second House			H.O.O. for Concurrence	Enrolled	Signed by Governor	2011 Final Disposition
		Policy Cmte	Fiscal Cmte	Floor	Policy Cmte	Fiscal Cmte	Floor				
AB 91 Portantino	Support										Vetoed
AB 130 Cedillo	Support							N/A			Signed on July 25, 2011
AB 131 Cedillo	Support										Signed on October 8, 2011
AB 1129 Portantino	Sponsor										Inactive in Senate Rules Committee
SB 451 Price	Support										Signed on October 8, 2011
SB 760 Alquist	Sponsor										Inactive on Assembly Floor
AB 970 Fong	Watch										Inactive on Assembly Floor
AB 1273 Grover	Watch										Inactive in Assembly Rules Cmte
SB 181 Liu	Watch										Inactive in Senate Education Cmte

**SUMMARY OF THE FINAL DISPOSITION OF COMMISSION BILLS
FOR THE 2011 LEGISLATIVE SESSION**

AB 91 (Portantino) Community Colleges: Student Financial Aid

Summary: Requires the Office of the Chancellor of the California Community Colleges to establish a voluntary pilot program to increase student participation in state and federal financial aid programs.

Commission Position: Support

Status: Vetoed by the Governor on October 3, 2011. For the veto message go to http://www.leginfo.ca.gov/pub/11-12/bill/asm/ab_0051-0100/ab_91_vt_20111003.html.

AB 130 (Cedillo) Student Financial Aid: Eligibility: Dream Act of 2011

Summary: Enacts the California Dream Act of 2011. Allows a non-resident pursuant to AB 540 law (who has attended, for 3 or more years, and graduated from a California high school) to apply for and participate in all private scholarship programs administered by the UC, CSU, and, CCC.

Commission Position: Support

Status: Signed by the Governor and chaptered on July 25, 2011; Chapter 93, Statutes of 2011. For video stream of the signing event go to http://www.livestream.com/asmdc/video?clipId=pla_88f6386c-c00e-493a-895e-86e2ed42607a&utm_source=library&utm_medium=ui-thumb.

AB 131 (Cedillo) Student Financial Aid

Summary: Part II of the California Dream Act of 2011. Allows a non-resident pursuant to AB 540 law to apply for and participate in any student financial aid program administered by the UC, CSU, CCC, and the State to the full extent permitted by federal law. Goes into effect on January 1, 2013.

Commission Position: Support

Status: Signed by the Governor and chaptered on October 8, 2011; Chapter 604, Statutes of 2011. For the signing message go to <http://www.gov.ca.gov/news.php?id=17268>.

SB 451 (Price) Student financial aid: Cal Grant C awards

Summary: This bill proposes to give Cal Grant C selection priority to students pursuing high-need, high-growth, high-wage occupations. These provisions go into effect on January 1, 2012. Assembly amendments expanded priority selection to students enrolling in programs at institutions that have high rates of graduation and job placement beginning in 2014-15.

Commission Position: Support

Status: Signed by the Governor and chaptered on October 8, 2011; Chapter 627, Statutes of 2011. No signing message.

**SUMMARY OF THE FINAL DISPOSITION OF COMMISSION BILLS
FOR THE 2011 LEGISLATIVE SESSION**

SB 760 (Alquist) Postsecondary education: the Cal Grant Program

Summary: This bill clarifies that the data reporting required by SB 70 of all Cal Grant participating institutions be for Cal Grant-eligible, undergraduate programs only and will commence on December 1, 2013. Also, the bill allows CSAC to collect the required information from other state and federal agencies if that data is deemed sufficient.

Commission Position: Sponsor

Status: Inactive on the Assembly Floor.

AB 970 (Fong) University of California and California State University: systemwide student fees: student financial aid report

Summary: Establishes the Working Families Student Fee Transparency and Accountability Act, and establishes various policies relating to student fees and student financial aid at the public universities. Prohibits mandatory systemwide fees from being known as "tuition." Requires CSAC to provide a one-time report to the Legislature detailing the policies and interactions between various state and federal financial aid programs, including the interaction between systemwide and campus-based student fees, institutional financial aid, and federal financial aid programs.

Commission Position: Watch

Status: Inactive on the Assembly Floor.

AB 1273 (Grove) Boards and Commissions

Summary: States that it is the intent of the Legislature to enact legislation that would codify Governor Arnold Schwarzenegger's "Governor's Reorganization Plan 1: Reforming California's Boards and Commissions" from 2004.

Commission Position: Watch

Status: Dead

SB 181 (Liu) Public Postsecondary Education: Student Fee Policy

Summary: Prohibits any increase in the mandatory systemwide fees charged to resident undergraduate students enrolled in the University of California or the California State University from being effective before three months have elapsed after the date on which the fee increase is adopted. Requires the UC Regents and the CSU Trustees to develop methodologies for the "gradual, moderate, and predictable" adjustment of fees in accordance with a prescribed procedure.

Commission Position: Watch

Status: Dead

FEDERAL LEGISLATIVE UPDATE

- With the Pell Grant maximum maintained at \$5550 as part of a \$17 billion Budget Control Act, Pell Grants were the only federal program to receive added funding as lawmakers deliberated this year. But as a bipartisan super-committee prepares to identify at least \$1.2 trillion in savings through 2021, Pell will be on the table with all other federal programs. *The Commission is on record as not supporting cuts to the Pell Grant program (Attachment 2.a.2a).*
- A recent proposal in the House, HR 3070, would make several changes to Pell Grant program eligibility affecting almost two million Pell Grant recipients. Of the proposed changes, some include reducing the automatic zero expected family contribution level from \$31,000 to \$15,000, reducing the student Income Protection Allowance, reinstatement of previously excluded forms of untaxed income, and decreasing the number of eligible semesters for receiving Pell Grant from 18 to 12 semesters, which would impact students' ability to complete their degrees. The proposal also seeks to prohibit expenditure of funds to implement Gainful Employment, State Authorization, or Definition of a Credit Hour.
- November 15, 2011 marked the date by which Gainful Employment program reporting commenced. Institutions that did not report by that deadline may be subject to adverse action by the U.S. Department of Education.
- The Higher Education and Opportunity Act of 2008 (HEOA) requires all postsecondary institutions that enroll first-time, full-time students and participate in the Title IV programs to provide a Net Price Calculator on its website as of Oct. 29, 2011. The Net Price Calculator must provide at least the following information:
 - Estimated total price of attendance
 - Estimated tuition and fees
 - Estimated room and board
 - Estimated books and supplies
 - Estimated other expenses (including personal expenses and transportation)
 - Total estimated merit- and need-based grant aid
 - Estimated net price (price of attendance minus grant aid)
- Last year, the Obama administration urged Congress to pass legislation to allow immigrants who were brought to the country illegally as children to receive student aid, but Congress was unable to pass the bill. It is possible that Senator Dick Durbin (D-IL) may re-introduce the DREAM Act in the 112th Congress. Consistent with previous actions, the president announced in August that his administration would exercise “prosecutorial discretion” with regard to deportations, focusing enforcement on “criminals and people who have flagrantly broken the law.” Under this new policy, the Secretary of Homeland Security, Janet Napolitano, can provide relief, on a case-by-case basis to young people who are in the country illegally, but pose no threat to national or public security. *Of significance to the Commission and California, individuals whose cases are closed will be able to apply for certain immigration benefits, including work authorization.*

- The \$2 billion Community College and Career Training Grant (CCCTG) program has survived budget cuts thus far, and 32 states and consortia received awards in September. The nation's community colleges and their partners submitted more than \$3 billion in proposals for the \$500 million earmarked for first-year funding. California received \$20 million for a six-college consortium in the Central Valley. Additionally, President Obama has proposed a \$447 billion American Jobs Act includes \$5 billion for modernizing community college infrastructure -- double the amount proposed in the American Graduation Initiative. The bill has stalled.
- On October 25th, President Obama announced new executive actions to make it easier for Americans to manage student loan debt, including a proposal to let upcoming graduates cap their monthly federal loan payments at 10 percent of their income effective 2012, with any remaining debt balance forgiven after 20 years. This improved "Pay as You Earn" plan will help an estimated 1.6 million borrowers who could benefit from reduced student loan payments. An additional aspect of this initiative allows borrowers who hold both FFEL and Direct loans to consolidate those loans into one payment to one servicer. Students with multiple servicers are more likely to default.
- US Department of Education and the Consumer Financial Protection Bureau also announced the development of the "Know Before You Owe" financial aid shopping sheet (Attachment 2.a.2b, also at www.consumerfinance.gov/students/knowbeforeyouowe) that would serve as a model for institutional financial aid disclosure forms. The form would also make the total costs--and risks--of the student loans clear before students enroll by outlining their total estimated student loan debt, monthly loan payments after graduation and additional costs not covered by federal aid. This model would further leverage data and technology to help provide college-bound students and parents with more comparative information about college costs and college aid so they can make more informed decisions about where to enroll. *This initiative is significant to the Commission because of the efforts to aggregate data at the Commission for the purposes of providing information to students and parents on institutions here in California.*



STATE OF CALIFORNIA

CALIFORNIA STUDENT AID COMMISSION

Nancy Anton
Brian Conley
Lynne de Bie

Barry Keene, Chair
Alexander Gonzalez
Lawrence Hershman
Enrique Murillo, Jr.

Dontae Rayford
Israel Rodriguez
Fred Wood

Diana Fuentes-Michel, Executive Director

October 24, 2011

Hon. Patty Murray, Co-Chair
U.S. Senate

Hon. Jeb Hensarling, Co-Chair
U.S. House of Representatives

Re: Preservation of Student Financial Aid

Dear Members of the Joint Select Committee on Deficit Reduction:

The California Student Aid Commission, on behalf of the State's 1.2 million postsecondary financial aid recipients, urges the Joint Select Committee and the Congress to reach a balanced agreement that reduces the nation's budget deficit without harming students.

At a time when California needs to ensure students are educated and trained to sustain our economy, the House Appropriations Committee proposes cutting \$40 billion in federal student aid that would eliminate Pell Grants for 500,000 needy students in 2012.

Opponents have cited a need to "rein in" the Pell program because of its robust growth over the past few years. We contend that the growth in the program is not indicative of any weaknesses in the program, but a sign of the times. Forty percent of recent Pell Grant growth was due to the increased number of eligible students as the economy worsened. While millions of Californians lost their jobs or saw incomes decline, the Pell Grant responded by ensuring access to education and training.

The Commission respectfully requests that the Committee protect higher education and career training funding, so our nation can survive the current economic storm and emerge globally competitive. Please do not consider any reductions to the Pell Grant program or Federal Supplemental Educational Opportunity Grants.

Sincerely,

Senator Barry Keene (Retired)
Chair

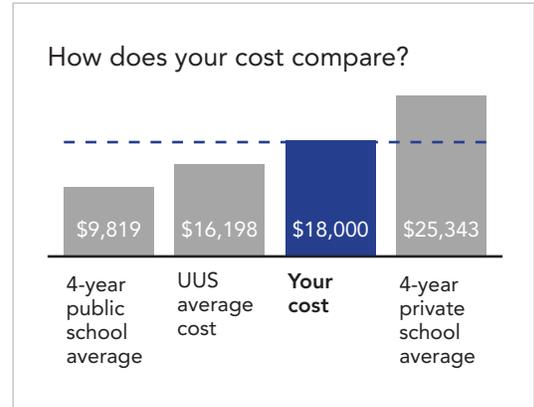
Diana Fuentes-Michel
Executive Director

CC: Hon. Max Baucus, U.S. Senate
Hon. Xavier Becerra, U.S. House of Representatives
Hon. Dave Camp, U.S. House of Representatives
Hon. James Clyburn, U.S. House of Representatives
Hon. John Kerry, U.S. Senate
Hon. John Kyl, U. S. Senate
Hon. Rob Portman, U.S. Senate
Hon. Pat Toomey, U.S. Senate
Hon. Fred Upton, U.S. House of Representatives
Hon. Chris Van Hollen, U.S. House of Representatives
Members of the California Congressional Delegation
Members of the California Student Aid Commission



How to pay for college Prepared for Abigail Adams, first year student

How much will it cost each year?	
TOTAL COST FOR FULL TIME ATTENDANCE	
	\$ 29,000 / yr
Tuition and Fees	\$ 21,000
Housing and Meals	\$ 5,000
Books and Supplies	\$ 2,000
Transportation and other personal expenses	\$ 1,000
TOTAL GRANTS AND SCHOLARSHIPS	
	\$ 11,000 / yr
Grants from your school	\$ 5,000
Federal Pell Grant	\$ 4,500
Grants from your state	\$ 500
Other scholarships you can use	\$ 1,000
What you will pay for one year	\$ 18,000 / yr



What are your loan and work study options?

FEDERAL LOANS THAT YOU ARE ELIGIBLE FOR		\$ 8,000 / yr
Perkins Loan	\$ 2,500	
Subsidized Stafford Loan	\$ 3,000	
Unsubsidized Stafford Loan	\$ 2,500	
FEDERAL WORK STUDY		\$ 4,000 / yr
PRIVATE STUDENT LOANS		\$ 6,000 / yr

UUS student loan default rate

The percentage of students from this school who defaulted on their Federal Stafford loans within the first 3 years of repayment.

6.2%
LOW MEDIUM HIGH

UUS graduation rates

The percentage of students who graduate within 6 years

UUS average	71%
4-year private school average	75%

UUS retention rates

The percentage of non-graduating students who re-enroll the following year

UUS average	72%
4-year private school average	80%

University of the United States (UUS)
 Financial Aid Office
 123 Main Street
 Anytown, ST 12345
 (123) 456-7890
 financialaid@uus.edu

After graduation, how much will you owe?

ESTIMATED MONTHLY PAYMENT FOR FEDERAL LOANS		\$ 411 / mth
Estimated total federal loan debt	\$ 37,000	
ESTIMATED MONTHLY PAYMENT FOR PRIVATE LOANS		\$ 297 / mth
Estimated total private loan debt	\$ 26,000	
YOUR TOTAL ESTIMATED DEBT	\$ 63,000	
Your estimated monthly payment for all loans		\$ 708 / mth

**California Student Opportunity and Access Program (Cal-SOAP)
Project Directors' Report**

An oral report of the Cal-SOAP consortia's activities will be provided.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
Mail Room/Warehouse					
1	Print letters, reports, and other program material	Images: 500K Mail Pieces: 125K	499	210.50 hrs	General CSAC printing.
2	Receive and deliver mail, large parcels and packages for the Commission	Incoming Mail: 60K FedEx, UPS: 0 To the Commission: 0	1,040	552.50 hrs	Daily mail, parcel, and package delivery. <ul style="list-style-type: none"> Two Business Services staff pick up mail at the US Post Office and deliver to CSAC offices Two internal mail runs are performed at CSAC offices (11:30am PT, 2:30pm PT) Mail drop-off at the US Post Office at COB
3	Courier services for the Commission to the bank and the downtown area	CSAC to EdFund: 240 (1 per day) Downtown: 280 ann. (twice daily)	720	614.50 hrs	General courier services. <ul style="list-style-type: none"> Two daily courier runs to pick up and drop off financial documents at the CA State Controller's Office and any other requested Downtown sites.
4	Storage of financial aid workbooks, brochures, fact sheets, guides, manuals, posters and videos Shipping to high schools and colleges (including collateral material, inventory and usage)	Bays allocated: 44 Shipping: 8,626 packages, including freight	16,247	533.50 hrs	Stocking and fulfillment of new orders from colleges, high schools, and other non-profit organizations for: <ul style="list-style-type: none"> Fund Your Future workbooks and brochures Other CSAC publications

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
Other Services					
5	Contract management (including, but not limited to: technology, web conferencing, recycle, confidential shred, building security system, storage and cubicle services)		60	7.75 hrs	Continued working with Oracle to transfer contract from EdFund. Confirmed that the contract can be transferred to CSAC and invoiced to ECMC. There is no interruption to Oracle support to CSAC during the contract coordination. Five contracts, solely for CSAC, processed to date.
6	Health and safety support and building security support	Two guards 16 hours overnight 365 / conversion to S2 and associated hardware for \$150,000	5,840	1.00 hr \$89,577.52	Contracted with Allied Barton Security Services to provide security guard service to the CSAC site. <ul style="list-style-type: none"> One officer onsite 7:00 AM - 10:00 PM, Monday-Friday. This officer works inside the building and provides escort services when needed. Overnight and weekends, Allied Barton contracts a local security company (Palidan Security Services) for a mobile patrol to make 3 or 4 passes per night to the site and to do perimeter checks. Escorts are provided if needed. External costs include renewal of CCure software for CSAC badge access through 7/15/2012.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
7	Use of board room/meeting rooms with audio/visual capability and technical support	Will be provided at new location or provide other equivalent space that can accommodate the California Open Meeting Rules.	0	1.50 hrs \$640.00	No new activity or costs this period. External costs of meeting room rental cost for 8/11/2011 CSAC Board meeting.
8	Records retention and property inventory services	68 boxes (1 hr x 2 emps)	160	40.00 hrs	4/11/2011: Transferred four CDs of CSAC data to CSAC IT. Obtained CSAC IT Sign-off for the transfer. <i>All media with known CSAC data has now been transferred from ECMC to CSAC.</i> Coordinated CSAC requests for records retrieval to and from Iron Mountain. Assisted CSAC Records Coordinator with CSAC records management process. Received CSAC approval to dispose of microfiche containing old FAPS reports. Drafting procedures to destroy microfiche. Awaiting CSAC Legal response on destruction procedures.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
9	Ordering office supplies	CSAC uses EdFund provider EdFund provides 1 hour per month administrative work	12	0 hrs \$3,087.53	No new activity this period. This service will be transitioned to CSAC. Paid invoices for monthly rent for CSAC warehouse space (Service West) and cubicle reconfiguration.
Imaging					
10	Access to retrieve documents previously imaged	Existing license and system—no additional work is required Assumes system will be given back to CSAC upon conversion completion	0	1.00 hr	No new activity this period. Provided instructions to CSAC on how to access their scanned images, including the web link and how to request passwords to be reset if needed. 6/8/2011: Delivered CD of VisiFlow viewer software to CSAC. CSAC IT coordinated loading of the viewer for users that need to view VisiFlow images.
11	Estimated 800,000 paper applications and other documents to be imaged annually (such as paper GPA verification forms, the G-8 High School Graduation Certification Form, the Transfer Entitlement Certification Form and numerous Specialized Programs forms)	VisiFlow will be given back to CSAC on 7/31/11	4,000	715.50 hrs	Completed processing 80 boxes of APLE program documents to date. Current estimate is no more than 332 total boxes to be imaged. This service has been rolled into the next Operating Agreement.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
12	<p>Maintain and operate a Storage Area Network (SAN), which is architecture that allows remote computer storage devices to be attached to servers. This provides the server storage for the GDS system</p> <p><i>75 hours reallocated to new Project P2 (CSAC SAN OS Upgrade).</i></p>		<p>400 25</p>	18.00 hrs	<p>No new activity this period.</p> <ul style="list-style-type: none"> Coordinated hardware replacement for failed power supply on a DAE. CX4-120: <ul style="list-style-type: none"> Analyzed data to support FLARE code update. Escorted EMC to perform FLARE code update.
13	Offsite tape storage	Covered under contracts section	N/A	.75 hrs \$1,397.87	<p>External costs include Iron Mountain fees for tape storage, retrieval, and delivery through September 2011.</p> <p>1/31/2011: ECMC and CSAC met to discuss offsite back-up tape storage for CSAC. It was agreed that CSAC will contract directly with the Iron Mountain vendor. The contract is not to exceed two years. ECMC will review the business terms of the contract. CSAC will submit the invoice to ECMC for payment to the vendor.</p> <p>3/28/2011: CSAC signed off on the Purchase Order/Contract with Iron Mountain.</p> <p>4/11/2011: ECMC reviewed and agreed with the Iron Mountain contract terms.</p> <p>5/4/2011: CSAC IT confirmed that the Iron Mountain service is in place.</p>
14	Software purchasing and contracting for imaging software, IVR, Oracle Data Base Management System (DBMS) software, and security software in support of the GDS system		96	0 hrs	No activity this period.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
15	<p>Backup database administration for the GDS to augment current Commission support</p> <p>Additional services include Oracle DBA support for upgrading and advanced tuning, and troubleshooting the production GDS databases</p> <p><i>35 hours reallocated to new Project P2 (CSAC SAN OS Upgrade).</i></p>		40 5	0 hrs	No activity this period. This is on demand.
16	When requested, provide needed expertise for support, troubleshooting or repair of GDS production networks, appliance, and firewalls – this service should not require more than 50 hours of support in a year		50	0.75 hrs	No new activity this period.
17	Provide a one-time security risk assessment of the Grant Delivery system to include scanning for security vulnerabilities and review of system logs for intrusion attempts	Contract services for an external provider to perform a security assessment – this does not include remediation of any issues found	0	0 hrs	<p>Provided CSAC Legal with additional contact information for NetSPI vendor.</p> <p>9/19/2011: CSAC Legal FAXed contract to NetSPI.</p>

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
18	Provide Linux system administration and support for GDS servers located at OTS – this includes upgrading, patching, auditing, and ensuring optimal performance and security controls are in place <i>40 hours reallocated to new Project P2 (CSAC SAN OS Upgrade).</i>		400 60	4.50 hrs	No new activity this period. Routine monitoring of GDS on Linux servers.
19A	Provide mainframe printing services for the Commission which includes changing and creating new overlays and letter formats for GDS letters – the Commission prints over 100 different GDS letter types (approximately 1.5 million letters a year)	Oracle consultant for 3 months to address print jobs Hours to modify 50 letters and print all jobs	500	68.75 hrs	No new activity this period.
19B	<i>Convert printing the Cal Grant Letters from the mainframe to an ASCII solution. To be completed prior to decommissioning the mainframe after the FAPS conversion.</i>	N/A	(Covered in 19A)	.25 hrs	<i>This service has been cancelled. External costs for an Oracle consultant have been reallocated to a new Service #53.</i>
20	Maintain the various ListServe accounts used by the Commission to distribute information to schools	Current maintenance, training of CSAC staff on the current process and final transition of the application	240	3.00 hrs	No new activity this period. Routine system administrator maintenance on ListServe accounts.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
21	Programming and updating Student Expense and Resources Survey (SEARS) application software	Transition support to CSAC	40	0 hrs	This is on hold. CSAC will not do the SEARS survey this year. This service was added to the next Operating Agreement.
Tier 1 Help Desk/Telephony					
22	Provide Tier 1 Help Desk support for 400 postsecondary institutions, over 1800 high schools, over 300,000 student accounts on WebGrants for Students, and Commission staff – these calls are logged in the HEAT ticketing database and dispatched to appropriate Commission personnel for problem resolution	Service labor hours– continue to use the CSAC HEAT system	2,080	1,562.75 hrs	One Help Desk FTE supports CSAC calls. In September 2011, the Help Desk answered 1,679 calls for CSAC. This is almost half of the call volume answered for August 2011.
23	Provide all telephony services for the Commission, including but not limited to telephone installation, configuration, modification and hardware support for over 150 IVR telephone interfaces, telephone number assignments, voicemail, and toll-free line support	A person onsite at the CSAC office once a week	96	0 hrs	No activity this period. This is on demand.
Training/Outreach Services					
24	Provide opportunity for Commission staff to attend soft-skills training, if any, offered by ECMC to its California staff	Coordinate with EdFund training - 2 sessions/year	16 hours	0 hrs \$2,964.64	No new activity this period. 1/14/2011: Received and processed CSAC invoices (\$2,964.64 total) for <i>Critical Thinking</i> training on 11/9/2010 and 12/7/2010 for former EdFund civil service employees.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
25	Assist the Commission with obtaining training for more than 3,000 high school counselors and postsecondary educational institutional financial aid officers on the programs administered by the Commission	Produce 10-15 one to two minute video clips and integrate into CSAC systems Produce 20-25 thirty minute to one hour training videos	560	0 hrs	No activity this period. This is on demand. CSAC executive approval required.
26	Providing the high school training materials	Composition, design, production, shipping and training for 19 locations	312	306.50 hrs	Worked with the CASFAA/CSAC High School Committee to finalize presentations for upcoming high school counselor training workshops.
27	Pay for the costs associated with obtaining conference rooms and audio/visual equipment for training high school counselors and postsecondary educational financial aid officers and/or workshops.	Hotel rental and audio visual rental at 19 different locations Shipping materials will be included	N/A	0 hrs \$150.00	External costs are for rental of the room to hold a high school workshop at Loyola Marymount University, Los Angeles, CA scheduled on 10/27/2011.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
28	Support for Cash For College workshops	\$1,000 scholarships at 500 events per year Stipends for volunteers	N/A	0 hrs \$200,000	No new activity this period. 6/1/2011: Wired \$410,000 to Los Angeles Area Chamber of Commerce Foundation (balance of \$500,000 total Cash for College scholarship funds), per CSAC instructions.
29	Provide various collateral publications used to inform students, parents and counselors of state and federal financial aid programs	Publications include: College is Possible, Power of Education, Cal Grant Inserts, Tax Benefits Guide and Tax Benefits one-page flyer	200	42.50 hrs	Produced flyers for Power of Education and College is Possible. Both flyers are available on the Fund Your Future ordering page.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
30	<p>Fund Your Future: The Commission partnered with EdFund for publishing, production, storage and distribution of approximately 500,000 free financial aid publications that are used to inform and educate students, parents, schools and other interested parties about Cal Grants and other financial aid programs. This includes an annual Free Application for Federal Student Aid (FAFSA) for Students/FAFSA for Parents video production; duplication and warehousing services; <i>Fund Your Future</i> series workbooks, counselors' guides, and brochures; and photo inventory and graphic designing. The Commission's budget does not include funding to continue these critical materials. The <i>Fund Your Future</i> publications series—a student financial aid workbook (English and Spanish), high school counselor's guide and brochure (English and Spanish) – was produced jointly by the Commission and EdFund. Nearly all of the state's high schools rely on the workbook and brochure as a critical resource for students attending their schools and their families. The workbook is to be comprehensive enough so that students, especially those from low-income or disadvantaged families, will not need to purchase a financial aid book.</p>	<p>California brochure in English and Spanish 500,000 annually; California workbook in English and Spanish = 710,000 annually</p> <p>Postcard provided free with print order</p> <p>Production must be completed at the beginning of each academic year to ensure distribution during peak distribution months (December - February)</p>	1,520	1,108.25 hrs	<p>9/26/2011: Completed English workbooks. Item is printed and available in the warehouse for fulfillment.</p> <p>9/29/2011: Completed Spanish brochures. Item is printed and available in the warehouse for fulfillment.</p>

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
31	College Cash Box: The College Cash Box contains materials high school counselors need to help students apply for financial aid. Approximately 4,500 College Cash Box kits are printed, assembled and disseminated to all California high schools, colleges, universities, career and technical schools, and community organizations. This box is filled with collateral publications that reach students through school counselors and financial aid administrators throughout the state's diverse population. The materials include information for students pursuing an education through career technical education (vocational schools), as well as through California colleges and universities.	Producing Cash for College box contents	External contract	0 hrs	No activity this period. This is on demand. CSAC executive approval required.
Financial Services					
32	Provide accruals for loan program funds		0	0 hrs	No activity this period.
33	Submit invoices for loan program activity		0	98.25 hrs	No activity this period. Processed expenses for loan program activity paid for by EdFund.
34	Prepare monthly and year-end loan program financial statements		0	98.25 hrs	Prepared EdFund financial statements to reflect EdFund activity correctly for yearend reporting.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
35	View access to Oracle Financials until all books are closed	Existing license and system—no additional work is required		39.50 hrs	No new activity this period. Ran Oracle financial reports for October 2010, November 2010, and 2010 year-end.
Audit Services					
36	Contract for independent audit of the annual loan program financial statements	Payment of Perry-Smith LLP fees		565.50 hrs \$139,800.00	Continued with work on EdFund 401k audit. Responded to audit follow-up matters and preparation for upcoming EdFund 9/30/2011 audit. External costs are for Perry-Smith audit fees. No new audit fees in September 2011.
37	Provide information and responses for other audits (such as USED compliance audits, federal single audits of federal programs performed by the Bureau of State Audits)		100	889.25 hrs	8/10/2011: IRS 990 filing completed and confirmed accepted by the IRS. Continued research and submission of State/Regulatory filings to withdraw from states in which EdFund is no longer doing business. Prepared and reviewed EdFund 2010 5500 reports for filing. <i>This Service is over budget.</i>

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
Research Services					
38	Provide information required by the Commission to complete the Annual Report on EdFund	1 person full time for a quarter	480	35.75 hrs \$1,570.00	<i>This is on hold.</i> No new activity this period. 2/8/2011: ECMC submitted draft EdFund Annual Report to CSAC. 2/9/2011: Received confirmation from CSAC that draft EdFund Annual Report was received. 2/17/2011: ECMC was notified by CSAC that they are holding the Annual Report at this time. Should this change, CSAC will provide an update at the weekly ECMC/CSAC meeting.
39	Conduct one major research project as designated by the Commission	1 person full time for a quarter	480	0 hrs	No activity this period. This is on demand. CSAC executive approval required.
Federal Alignment					
40	<i>Provide as-needed services to align Commission administered programs with changes in Federal financial aid processes and procedures (such as changes arising from FAFSA form changes that impact Cal Grant processes)</i>	<i>2 developers not to exceed \$120K</i>	240	0 hrs	<i>This service has been cancelled. \$120,000 has been reallocated to a new Service #53.</i>

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
Contracts					
41	Contracts owned by ECMC but are shared with CSAC	See contract list, the items stated as ECMC ownership joint use by ECMC and CSAC	40	5.00 hrs	No new activity this period. Five ECMC contracts processed to date that are jointly used by ECMC and CSAC.
New Work					
42	Deliver four projectors to CSAC on 12/3/2010.	N/A	N/A	N/A	12/3/2010: <i>This item is completed.</i>
43	Ship 10 t-shirts for CASFAA.	N/A	N/A	N/A	12/9/2010: <i>This item is completed.</i>
44	Provide check \$1,500 for Arthur Marmaduke High School Counselor Award in Spring 2011.	N/A	N/A	N/A	5/27/2011: Issued \$1,500 check to Arthur Marmaduke award recipient, per CSAC instructions. <i>This item is completed.</i>
45	Support and respond to CSAC server needs document of 12/1/2010.	N/A	N/A	N/A	1/12/2011: Determined that server needs are being addressed as part of the CSAC SAN Implementation project. 1/12/2011: <i>This item is completed.</i>
46	Transfer unused Polycom phones and artwork to CSAC.	N/A	N/A	N/A	12/9/2010: <i>This item is completed.</i>
47	Provide a directory of ECMC-CA management to CSAC	N/A	N/A	N/A	12/7/2010: <i>This item is completed.</i>

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
48	Conduct a walk-through of the ECMC-CA west wing, after the space has been vacated.	N/A	N/A	N/A	12/23/2010: Chris Faulkner escorted CSAC (Janet McDuffie, Leanna Sinibaldi, John Bays, and Rita DeNatly) through ECMC-CA 1st Floor West Wing. 12/23/2010: <i>This item is completed.</i>
49	Conduct monthly CSAC and ECMC-CA IT synergy meetings to discuss IT items on the list of CSAC Services and open projects.	N/A	N/A	N/A	12/17/2010: First meeting scheduled 12/21. 12/21/2010: Monthly meetings scheduled on the first Wednesday of the month at 2:00pm. 12/21/2010: <i>This item is completed.</i>
50	Cash for College: In the past, EdFund's warehouse would ship a portion of the items being ordered and CSAC shipped a portion. CSAC is now requesting that EdFund fulfill the entire order.	N/A	N/A	N/A	12/8/2010: Met with CSAC staff. Distributed meeting notes on 12/9. Work is being completed under #1, #28, and #29. <i>This item is completed.</i>
51	Cal Grant Funds	N/A	N/A	N/A	1/18/2011: ECMC wired \$25 Million to the CA Treasurer's Office. The \$25 million is the remaining amount due of the \$100 million Dept. of Education agreed to fund from the Operating Fund to support 2010-11 Cal Grant program awards. 1/19/2011: CSAC confirmed that the funds were received. <i>This item is completed.</i>
52	EdFund Board Professional Expenses	\$50,000 ECMC will reimburse CSAC for invoices submitted.		0 hrs \$36,711.86	No new activity this period. Payment for Legal Services through March 2011 provided by Remcho, Johansen & Purcell, LLP.

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
53	GDS Changes for SB70 <i>External costs have been reallocated from Service #19B and Service #40.</i>	\$134,640 1,584 contractor hours @ \$85/hour	0	\$50,960.00	Contractor costs through submitted September 2011.
Unplanned Services					
S1	CSAC Services - General	N/A	N/A	726.25 hrs	<p>Project Management and customer relationship support for CSAC Services.</p> <p>Facilitation and follow-up for monthly CSAC/ECMC IT meetings. The last monthly meeting was held on 9/7/2011.</p> <p>General management and support of CSAC Services.</p> <p>Participation and research/follow-up for weekly CSAC/ECMC meetings.</p> <p>Participation and research/follow-up for weekly CSAC/ECMC Finance meetings.</p> <p>\$1,500 for the Arthur Marmaduke Award (Ref #44) was charged to this service.</p> <p>Planning for next Operating Agreement for CSAC Services.</p> <p>5/17/2011: Paid \$176,030.19 to EDD for EdFund 1st Quarter 2011 Unemployment Insurance.</p>
Projects					
P1	CSAC SAN Implementation	N/A		760.50 hrs	Project implemented. <i>This item is completed.</i>

ECMC

CSAC Services Status Report - November 1, 2010 through September 30, 2011

Ref #	Details	Quantity Annually	Est Hrs	Hrs to Date / External Cost	Status
P2	<p>CSAC SAN OS Upgrade (SAN Phase II)</p> <p><i>Hours have been reallocated from Service #12, Service #15, and Service #18.</i></p>	N/A	150	0 hrs	<p>This is a new project approved by CSAC Legal. Hours reduced from Services #12 (75 hrs), #15 (35 hrs), #18 (40 hrs), totaling 150 hours.</p> <p>CSAC IT has received the new server. CSAC has racked, installed, and configured the hardware.</p> <p>10/4/2011: Conducted kick-off meeting to confirm scope and roles and responsibilities. Project will be carried over to the next Operating Agreement.</p>

**Update on the Commission's Social Media and Communications
with Students**

An oral presentation will be provided at the meeting.