

CALIFORNIA STUDENT AID COMMISSION

OFFICE OF THE EXECUTIVE DIRECTOR

November 19, 2018



NOTICE OF MEETING STRATEGIC POLICY AND PLANNING COMMITTEE

A meeting of the California Student Aid Commission's (Commission) Strategic Policy and Planning Committee will be held on Thursday, November 29, 2018 at 2:00 p.m., or immediately upon recess of the Student Impact Committee meeting, and continuing onto Friday, November 30, 2018 at 9:00 a.m., if necessary, at the Commission's Boardroom, 11040 White Rock Road, Rancho Cordova, CA.

Members of the public who are interested in viewing and listening to the open session portions of this meeting may do so by streaming the meeting over the internet using the following link:

<http://www.ustream.tv/channel/california-student-aid-commission>

NOTE: Participants streaming the meeting over the internet will not be able to offer comments, ask questions, or otherwise participate in the meeting.

The Committee will meet to discuss and may take action on the following items:

AGENDA

Call to Order and Roll Call

Public Comment on Items not on the Agenda

Note: The Commission and/or Committee may not discuss or take action on any matter raised during this public comment section, except to decide whether to place the matter on the agenda of a future meeting (Government Code Sections 11125, 11125.7(a)).

- **Approval of Minutes of September 13, 2018 (Action)** [Minutes](#)
- **Chair's Report (Information)**
Nancy Anton, Committee Chair
- **Information Item(s)**
- **Update on the Student Expenses And Resources Survey (SEARS) (Information)** [Item 14](#)
David O'Brien, Lead, Research, Evaluation and Data Unit
Dr. Jessica Moldoff, Research Analyst, Research, Evaluation and Data Unit
- **Discussion of clear communication of financial aid awards (Information)** [Item 15](#)
Catalina Mistler, Deputy Director, Program Administration and Services Division
Steve Caldwell, Assistant Deputy Director, Customer Relations Branch
A Representative of the California Policy Lab, University of California, Berkeley

- **New business to be considered at future Committee meetings (Information/Action)**

Adjourn

NOTE: Items designated for information are appropriate for Committee action if the Committee wishes to take action.

This information is also available on the Commission's website at www.csac.ca.gov. For information concerning this meeting, contact Gloria Lopez by phone at (916) 464-8074, or (916) 464-8271, or by e-mail at glopez@csac.ca.gov.

Agenda items occur sequentially. When circumstances warrant, the Chair may modify the order of items as they appear on the agenda. The meeting location is accessible to the disabled. If you require special assistance, please contact Gloria Lopez at least 5 days before the meeting to make special arrangements.

Nancy Anton, Committee Chair
Strategic Policy and Planning Committee

Lupita Cortez Alcalá
Executive Director