



OPERATIONS MEMO

Update from the California Student Aid Commission

STATE OF
CALIFORNIA



October 28, 2020

GOM 2020-33

TO: Financial Aid Administrators

FROM: Catalina G. Mistler 
Chief Deputy Director, Program Administration & Services Division

SUBJECT: **2020-21 Community College Enrollment File Match and School Changes**

This Operations Memo from the California Student Aid Commission (Commission) informs community colleges of the use of 2020-21 community college enrollment files to process school changes.

- Through an agreement with the California Community Colleges Chancellor's Office, the Commission will process enrollment files to determine if unpaid Cal Grant students are on the accurate school roster.
- School changes were processed on **October 27, 2020**.
- Beginning Monday, November 2, 2020, Community Colleges are encouraged to view their rosters to identify newly added students.
- Placing unpaid Cal Grant awarded students on the correct roster will:
 - Assist institutions in paying enrolled and eligible Cal Grant students.
 - Reduce the need for institutions to report students that are not attending.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

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