



OPERATIONS MEMO

Update from the California Student Aid Commission

STATE OF
CALIFORNIA



October 6, 2020

GOM 2020-31

TO: Financial Aid Administrators

FROM: Steve Caldwell 
Interim Deputy Director, Program Administration & Services Division

SUBJECT: 2020-21 High School Graduation Date Verification for Colleges

This Operations Memo from the California Student Aid Commission (Commission) provides guidance regarding the 2020 high school graduation date verification process for new 2020-21 Entitlement Cal Grant offered awardees.

A student's Cal Grant Entitlement award is placed on-hold until the high school graduation date verification requirement is satisfied.

Colleges Confirming High School Graduation in WebGrants

- Upload high school graduation confirmations by using the WebGrants "File Upload" screen accessed from the Data Transfer menu. The file layout specifications are available in the WebGrants Help menu.
- Individual student records can also be updated using the WebGrants payment roster.
 - Select "Roster/Reconciliation" → "Display Roster"
 - For "High School Graduation Date Verification," verify the month and year of high school graduation and "Save."

Cal Grant Entitlement Students who do not confirm their high school graduation will:

- Not be eligible to receive Cal Grant payments.
- Be withdrawn from the Cal Grant program.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

Working together to effectively promote education beyond high school!