



SPECIAL ALERT

STATE OF
CALIFORNIA



Update from the California Student Aid Commission

May 01, 2024

GSA 2024-28

TO: High School Counselors

FROM: Tae Kang *Tae Kang*
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SUBJECT: **Financial Aid Application Status Report Updates**

This Special Alert from the California Student Aid Commission (Commission) provides an update on the Financial Aid Application Status Report, designed to support high schools and school districts with the requirement of confirming that their high school seniors complete a Free Application for Federal Student Aid (FAFSA) or California Dream Act Application (CADAA) per [California Education Code Section 51225.7](#).

2024-25 Financial Aid Application Status Report Changes

The Commission has updated the Financial Aid Application Status Report to align with the 2024-25 Better FAFSA / Better CADAA changes. Notable changes include:

- Replacing all references to Expected Family Contribution (EFC) with Student Aid Index (SAI)
- The SAI Column now has three valid statuses:
 - **Yes** – Indicates the financial aid application has a completed SAI and can be considered for the Commission's award programs.
 - **No** – Indicates the financial aid application does not have a completed SAI and cannot be processed for financial aid award consideration.
 - **Provisional** – Indicates the financial aid application has a provisional SAI and will not be processed for the Commission's award programs until the independent status of the student is confirmed by a financial aid officer.
- New and updated messaging under the Action Needed column:
 - Added messaging specific to students with a provisional SAI.
 - Updated prior messaging for added clarity.

NOTE: The Financial Aid Application Status Report is a dynamic report that populates real-time student data on demand. For that reason, producing the reports may take anywhere from 1-5 minutes depending on the size of the high school. Please be patient while the report is created.

Frequently Asked Questions:**What is the source of the enrollment data?**

As communicated in [GSA 2023-27](#), the Financial Aid Application Status Report uses information from the California Department of Education's (CDE) CALPADS system and will no longer generate for schools that we have not received CDE enrollment data for.

How often does CDE send data to the Commission?

We receive updated information from CDE on a weekly basis. Once received, the updates should be reflected in WebGrants within 24-48 hours.

How can I verify that our school's GPAs have been submitted?

You can use the Financial Aid Application Status Report if the Commission has received your school's enrollment data from CDE. In addition to this report, you may also use the GPA Summary Report, the Non-SSN GPA Status Report, and the Student Summary Report.

Why do I see duplicate entries for my student(s)?

You may see duplicate rows for the same student if another school uploaded a GPA for that student. In this scenario, the GPA field uploaded by the other school will have three asterisks instead of a GPA value (**). If you are seeing a lot of students with multiple rows on the report that display GPA values, it is possible we received a duplicate GPA file upload from your school. In that scenario, please contact school support for assistance in deleting the duplicate GPA file upload.

Why can't I see our Financial Aid Application Status Report for a prior year?

The Financial Aid Application Status Report is designed to assist with the FAFSA and CADAA submission confirmation requirements for the active financial aid application year.

Need to contact us?

- School Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

Working together to effectively promote education beyond high school!