



# SPECIAL ALERT

STATE OF  
CALIFORNIA



## Update from the California Student Aid Commission

October 19, 2023

GSA 2023-57

TO: Financial Aid Administrators

FROM: Tae Kang *Tae Kang*  
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### **SUBJECT: 2023-24 Unconfirmed Student with Dependent Awards**

This Special Alert from the California Student Aid Commission (Commission) provides an update on the Cal Grant Awards for Students with Dependent Children (SWD). To allow institutions to post eligible payments and reconcile Cal Grant funds in a timely manner, the Commission will reprocess all unconfirmed 2023-24 SWD students to their base Cal Grant award amount on **November 2, 2023**. This process will remove the current payment hold and the SWD system identifier.

- Exception: SWD awards with the following holds will be bypassed and will not have their SWD amounts reprocessed to the base amount. This includes E1 students pending confirmation of school of attendance, E2 students with a pending G-6, and E3 students with pending CCC enrollment verification.
- If you later determine that a student in this scenario meets SWD eligibility, schools can view and update SWD program eligibility for individual students on the Grant Application – MG21 screen in WebGrants. This feature is only available for student records that were initially flagged for SWD. For all others, the institution will still need to submit a Grant Record Change to CSAC and request that a student be processed for SWD using a subsequent ISIR transaction. For additional information on this functionality, please see [GSA 2023-09](#).
- The Commission has sent email notifications to SWD students who have yet to certify their eligibility. The email includes steps students can take to certify their eligibility through their WebGrants for Students account.
- You may customize your roster in WebGrants to limit the records displayed based on the 'Student with Dependents – Eligibility Confirmed' flag.
  - A value of 'Y' in this field indicates that the SWD eligibility has been confirmed and the payment hold has been released.
  - A value of 'N' indicates that the certification is still pending, and the award is still on hold.

**Need to contact us?**

- School Support phone number: (888) 294-0153
- E-mail: [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov)

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